

W5200

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 241	
U.S. Department of Transportation National Highway Traffic Safety Administration 400 7th Street, N.W. Washington, D.C. 20590-0001 (202) 365-2700 TDD: (202) 365-2796 FAX: (202) 365-2797 E-mail: nhtsa@nhtsa.dot.gov				Date Received 26-APR-2003 Reference No. 10016024	
OWNER INFORMATION (Type or Print)				Repairatory ☐	
Name _____ Address _____ City _____ State NC Zip Code _____				Daytime Telephone Number _____ Evening Telephone Number _____ E-mail Address _____	
Do you support NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.				Signature of Owner _____ Date 4/26/03	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) 1GDT13W02515452		Make GMC		Model JIMMY	
Date Purchased 12-28-99		Dealer's Name and Telephone Number Bob Neil Patton 728-0536		Model Year 1999	
Original Owner ☐		Dealer's City Winston-Salem		Engine: No: Cylinders 6	
Transmission Type Auto		Antilock Brakes ☐ Powertrain Cruise Control ☐ V6		Vehicle Component Code 017300 STEERING;LINKAGES;ARM;IDLER AND ATTACHMENT	
Multiple Failure: 1					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 1/2000		Failure Mileage 31,000		Failure Speed Idle Arm worn out	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make _____		Tire Model (Name or Number) _____		Tire Size (Example P215/65R15) _____	
DOT No. (Example: DOTM19ABC036) _____		☐ Original Equipment ☐ Prior Repair		Failure Location: _____	
Tire Component Code _____				Tire Failure Type _____	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: _____		Date Manufactured: _____		Model No./Name: _____	
Seat Type: _____		Installation System: _____			
Child Seat Component Code: _____		Failed Part: _____			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured _____	
				Number of Deaths _____	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
THE FRONT IDLE ARM WORE OUT AT A LOW MILEAGE. THE DEALER STATED IT WAS A COMMON PROBLEM. *JB					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the Agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While the Vehicle was still under warranty, I Took the Jimmy to Vertical-Posting G.M.C. because the steering wheel had too much play and the Vehicle would not stay in Alignment. The Tires were wearing out on the Edges. Also My Regular Alignment shop Told me the Idle Arm was BAD. The Dealership said it was in Speed. They Charged me for an Alignment and Tire Rotation, Even though it was under warranty. The Alignment didn't Fix the problem. They Adjusted the Alignment Four Times but it didn't Fix problem. They Installed A New Set of Tires but that wasn't the problem. They also Realigned the Jimmy because they had the steering wheel off center to compensate for the pull to the Right. The New Tires on the Front were out on the outer Edge by 3,000 miles. I Took the Jimmy to a Frame and Alignment shop for A Diagnostic Test. They said the Idle Arm was worn out. G.M.C. Did NOT FIX Behind there Warranty.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.safercar.gov