



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

Repository ☐

2003 JUN 26 AM 8:52
16-APR-2003

Reference No.
10015998

OWNER INFORMATION (Type or Print)

Name

Address

City

ALFORD Sarasota

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/1/03

VEHICLE INFORMATION

Make FORD		Model EXPEDITION		Model Year 2001	
Date Purchased 3/01	Dealer's Name and Telephone Number Sarasota Ford (941) 366-3673			Engine: No. Cylinders	Fuel Type:
Original Owner ☒	Dealer's City Sarasota			State FL	Zip Code 34236
Transmission Type Auto	☒ Anti-lock Brakes	Powertrain		Vehicle Component Code 191000 TIRES:TREAD/BELT	
	☒ Cruise Control			Multiple Failure: 3	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 16-APR-2003 13	Failure Mileage 39,313	Failure Speed 60MPH
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Continental	Tire Model (Name or Number) Grabber AW	Tire Size (Example P215/65R15) P275/60R17
DOT No. (Example: DOTM13ABC036) DOT DOT9 44T3100	☐ Original Equipment ☐ Prior Repair	Failure Location: Hollywood, FL
Tire Component Code		Tire Failure Type Separation

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE TIRES EXPERIENCED TREAD SEPARATION, WHICH MADE THE VEHICLE DIFFICULT TO CONTROL. SIZE#P27560R17 DOT#44T3400.

Three of the tires separated while traveling with one child and three adults to Fort Lauderdale, FL from Sarasota, FL. Tires caused a terrible vibration in vehicle and actually rocked the vehicle back and forth from side to side when slowing down

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

or traveling e speeds 0-20 mph. Very Unsafe Condition,

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Contacted by Prime Tire Kingdom, Continental Tire Co. and Sam's Tire Ford, not one of the parties would take responsibility for this unsafe and very inconvenient concern. I still have the tires available for viewing, ignoring or not addressing this concern by these parties is completely unacceptable, in another circumstance these tires could have caused loss of life.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
Washington, D.C. 20590
http://www.nhtsa.gov



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Signature of Owner

Date 1/1

VEHICLE INFORMATION

17. Vehicle Identification Number (located on the front of the vehicle)		Make FORD	Model EXPEDITION	Model Year 2001
Date Purchased 3/01	Dealer's Name and Telephone Number Jarasota Ford (941) 366-3673		Engine: No. Cylinders 8	Fuel Type: Unleaded
Original Owner ☒	Dealer's City Jarasota	State FL	Zip Code 34236	
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Vehicle Component Code 191000 TIRES/TREAD/BELT	
Multiple Failure: 3				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 16-APR-2003 13	Failure Mileage 39313	Failure Speed 60 MPH
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Continental	Tire Model (Name or Number) Graber AW	Tire Size (Example P215/65R15) P275/60R17
DOT No. (Example: DOTM19ABC036) DOT AUTO 44T 3100	☐ Original Equipment ☐ Prior Repair	Failure Location: Hollywood, FL
Tire Component Code		Tire Failure Type: Separation

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

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traveling at speeds 0-20 MPH. Very unsafe condition, tires had to be replaced, see Tire Invoice message.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**