



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 2003 JUN -4
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1374

Date Received
AM 9-29-2003

Repository
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OWNER INFORMATION (Type or Print)

Name
Address
City MURPHY State TX Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 1/1

VEHICLE INFORMATION

Make ARROW-TRAILERS Model ARROW TRAILERS Model Year 9999
DATE PURCHASED OCT 96 Dealer's Name and Telephone Number BANKSTON RV'S
Original Owner Dealer's City HUNTSVILLE State AL Zip Code
Transmission Type AT Antilock Brakes Powertrain Cruise Control
Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) APR 7, 03 Failure Mileage 29,900 Failure Speed A11

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE BRAKES FAILED, HOWEVER WHEN THE CONSUMER DROVE ANOTHER 70 MILES, THE BRAKES WORKED FINE. *JB

AFTER MAKING REASONABLY HAND STOP USING BANKS AND
GENERATING DOWN. BRAKES FADED TO ALMOST NOTHING. DROVE TO
NEAREST FORD DEALER. JUST BEFORE I GOT THERE BRAKES STARTED
WORKING NORMALLY (ABOUT 70 MILES) DROVE 100 BACK HOME, BRAKES
STILL WORK NORMALLY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.