



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1374

Date Received

Repository ☐

2003 SEP 14 4:20 PM '03 55

Reference No.
10015829

OWNER INFORMATION (Type or Print)

Name

Address

City

WEST NEWTON

State MA

Zip Code

Daytime Telephone Number

Email Address

Evening Telephone Number

Do you authorize NHTSA to
in the absence of an author-
Signature of Owner

to the manufacturer of your vehicle?
Provide your name or address to the vehicle manufacturer.

☒ YES ☐ NO

Date 9/12/03

VEHICLE INFORMATION

Vehicle Identification Number (located in front of engine compartment)

Make

VOLVO

Model

S80

Model Year

2002

Date Purchased

11/26/02

Dealer's Name and Telephone Number

D. J. Zell Volvo

Engine:

No. Cylinders

6

Fuel Type:

Gas

Original Owner

Dealer's City

Dedham

State

MA

Zip Code

02461

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

160000 STRUCTURE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE DASH BOARD WAS TOO LIGHT IN COLOR, WHICH CAUSED A BLINDING GLARE ON THE WINDSHIELD. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Light Colored dash board is an incredible hazard in certain highway lighting situations. In full sun entering dark area (tunnel, garage, shaded area) the light color reflects onto the windshield causing an obstruction to visibility.

It seems light colored dash boards can be hazardous in many cars but in the Volvo 8-80, it is amplified by the extreme angle of the windshield, causing greater reflection than most cars.

I have had several near collisions with this car. The only solution is to dye the dashboard black or wear polarized sun glasses.

Thank you for investigating this complaint

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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NECESSARY
IF MAILED
IN THE
UNITED STATES



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DOT Auto Safety Hotline
(DASH) 2 DOT

and dial toll free at

DASH2DOT



TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
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<http://www.dot.gov>