



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defect

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

100070

Date Received

10-APR-2003

Repository ☐

Reference No.
10015644

OWNER INFORMATION (Type or Print)

Name

Address

City

BAYVILLE

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature or address to the vehicle manufacturer.

YES

NO

Signature of Owner

Date 4/23/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

DODGE

Model

DURANGO

Model Year

2003

Date Purchased

3-24-03

Dealer's Name and Telephone Number

SANSONE PLAZA DODGE INC

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

☒

Dealer's City

State

NJ

Zip Code

07753

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4.7L 5SPD AUTO

Vehicle Component Code

185000 VEHICLE SPEED CONTROL/CRUISE CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-APR-2003

Failure Mileage

400

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CRUISE CONTROL WAS SET AT 65 MPH, HOWEVER THE VEHICLE HIT A BUMP AND ACCELERATED TO 80 MPH. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1. WHEN CRUISE CONTROL IS ENGAGED (ON) AND THEN CANCELLED BY EITHER FOOT BRAKE OR THE "CANCEL" HAND BUTTON, AND THEN ENGAGED BY THE HAND BUTTON RESUME THE VEHICLE CONTINUES PAST THE SET SPEED. I.E. IF SET @ 65 IT CONTINUES TO 85 AT WHICH TIME I CANCELLED IT.
2. ALSO WHEN ENGAGED & SET & DRIVING OVER MULTI BUMPS SUCH AS HIGHWAY SEAMS AT CROSSED OVER BRIDGES IT HAS ACCELERATED ON ITS OWN. THIS HAS HAPPENED MORE TIMES THAN THE FIRST EXAMPLE.
3. GOING UP LONG GRADE WHEN ENGAGED & SET THE VEHICLE DOES NOT MAINTAIN A CONSTANT (SET) SPEED, AND WILL VARY ± 5 MPH AND SURGES TO REGAIN SET SPEED.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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