



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE
CHILD SAFETY SEAT QUESTIONNAIRE

NATIONWIDE 1-888-424-8283
DC METRO AREA 202-368-0123

FOR AGENCY USE ONLY

REFERENCE NUMBER

10015585

DATE RECEIVED

APR 10 PM 12:31

OWNER INFORMATION (Type or Print)

LAST NAME	FIRST NAME AND MIDDLE INITIAL	HOME	WORK PHONE
CITY	STATE	ZIP CODE	
South San Francisco	CA		
SIGNATURE OF OWNER			DATE
			3-27-03

CHILD INFORMATION

CHILD'S NAME	AGE	HEIGHT/LENGTH	WEIGHT
NOT YET BORN	N/A	DUE SOON	N/A

CHILD SAFETY SEAT INFORMATION

MANUFACTURER	MODEL NUMBER/NAME	DATE MANUFACTURED
Dorel	22625 MGN Infant Seat	7-29-02
SEAT WAS	SEAT WAS OBTAINED	DATE SEAT OBTAINED
<input checked="" type="checkbox"/> Purchased <input type="checkbox"/> Obtained through loaner program <input type="checkbox"/> Gift	<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	March 2003

VEHICLE INFORMATION

MAKE OF VEHICLE	MODEL OF VEHICLE	YEAR OF VEHICLE
Chevy	Tahoe	2003

ACCIDENT INFORMATION (if applicable)

ACCIDENT?	NUMBER INJURED	NUMBER FATALITIES	POLICE REPORT FILED?
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	N/A	N/A	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
CHILD SEAT LOCATION:	FACING DIRECTION:		
<input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear	<input type="checkbox"/> Right <input type="checkbox"/> Left <input checked="" type="checkbox"/> Center	<input type="checkbox"/> Forward <input checked="" type="checkbox"/> Backward	

DESCRIBE PROBLEM/DEFECT IN DETAIL (state method of securing child and seat)

① Seat fails to attach to base as in p.13 of directions (when base installed in car)

② Harness fails to tighten as in p.3 of directions when using 2nd lowest harness slots (and middle crotch buckle position).

Specifically, the loops sewn on about 18 inches from the splitter plate ends of the harness cause 2 problems:

A) They get pulled through 2nd lowest harness slots of shell during routine loosening of harness, then ^{harness} can't be pulled tight because loops "hang up" in harness slots of shell. Simultaneously:

B) Loops "hang up" on sides of splitter plate so as to prevent harness tightening (as CSS is shipped, & changes made)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed). Fasten with tape or staples and mail.

NARRATIVE DESCRIPTION (Continued):

Parent was assisted (in trying to solve these problems) by Juan Byron, Child Passenger Safety Technician Instructor E-0298, using the instructions provided of course.

Please consider investigating seat for recall/re-engineering of both seat/base interface and harness adjustment.

Thank you



(Parent to phone Dorel re complaint and return seat to retailer.)

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U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., SW
Washington, DC 20590

Official Business
Penalty for Private Use \$300



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Auto Safety Hotline, NEF-11 HL
400 Seventh Street, SW
Washington, DC 20590

