DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

2003 MAY -7 03-APR-2003 SR

FOR AGENCY USE ONLY 10017

Date Received	Repository ☐
	Reference No. 10015129

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address			
City OZARK	State AL	Zip Code	Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an *provide your name or address to the vehicle manufacturer.*
Signature of Owner Date 04/22/03

VEHICLE INFORMATION

VIN	Make	Model	Model Year
	MERCURY	GRAND MARQUIS	2002

Date Purchased	Dealer's Name and Telephone Number			Engine: No. Cylinders	Fuel Type:
10/24/01	MEDFORD LINC 334 793 0095			8	GAS
Original Owner ☑	Dealer's City DOTHAN	State AL	Zip Code 36303		

Transmission Type		Powertrain	Vehicle Component Code
4R70W SHAMROCK IE	☑ Antilock Brakes ☐ Cruise Control	4.6L Gasoline REMED	063000 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM
			Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
11-MAR-2003	5,000 to PRESENT	N/A	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	N/A	N/A	N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

~~THE VEHICLE HAS AN ODOR~~ VEHICLE SMELLS of Hydrogen Sulfide (Rotten Eggs). From 5000 to 6000 miles to present - still stinks. I know Hydrogen Sulfide to be a very smelly - corrosive, toxic gas, Dealer, Ford Mercury Rep & MERC Hotline have been contacted.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY