



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
r_d _____
ad_r _____
up_tr _____

2003 APR -9 AM 9:04

Reference No.

10015479

OWNER INFORMATION (Type or Print)

Name _____
Street No. _____ Apt. No. _____
City LEWISVILLE State TX Zip Code _____
Daytime Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 03/14/2003

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) 2M1EL0775WBRX468542 Make MERCURY Model GRAND-MARQUE Year 1994
Purchased Date 1996 Dealer's Name BRANKSTON LINCOLN MERCURY Dealer's City 472-233-1441 State TX Zip Code 75244 Engine Size (CID/CC) 4.6L/280 No. Cylinders 8 Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection ☒
☐ New ☒ Used
Manufacture Date (on driver's door or pillar) 1994 Transmission Type ☐ Manual ☒ Automatic Restraint System ☒ Driver's Side Air Bag ☐ Motorized ☒ Passenger Side Air Bag ☐ 2-Point Belt ☒ 4-Point Belt Cruise Control ☒ Yes ☐ No Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) _____ Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement Handicap Adaptive Equip ☐ Yes ☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand MICHELIN Tire Name A5-RECYCLABLE Complete Tire Size P255/70R15 WSU
No. of Failures _____ Date(s) of Failure(s) 7/0 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____ Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☐ No Fire ☒ Yes ☐ No Number of Persons Injured 0 Number of Fatalities 0 Reported to Manufacturer ☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

ENGINE CAUGHT FIRE IN GARAGE & CAUSED
DAMAGE TO GARAGE & DESTROYED CAR WHEN I PULLED
INTO THE GARAGE - THE CAR STALLED & I SAW THE DARK LIGHT
UP. JUST A FEW MINUTES LATER (LESS THAN 5) I WENT TO THE
GARAGE & SAW DENSE SMOKE BRUING & FIRE UNDER THE
ENGINE & IMMEDIATELY CALLED 911 - IT ALL HAPPENED
VERY FAST. THERE WAS NO INDICATION THAT THERE WAS
A PROBLEM WITH THE CAR. I HAD DRIVEN IT @ 25 MPH

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TO THE INCIDENT, THE CAR HAD BEEN OPERATING
FINE - [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at:

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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