



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2003 MAY 27 AM 10:51
09 APR 2003

Repository ☐

Reference No.
10015474

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City HARTLAND

State MI

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED]

Date 5/11/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3GNFK16RZVG [REDACTED]

Make
CHEVROLET

Model
SUBURBAN

Model Year
1997

Date Purchased

8/97

Dealer's Name and Telephone Number

Jay Chevrolet

Engine:

No. Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

Hartland

State

MI

Zip Code

Transmission Type

☒ Automatic

Powertrain

☒ Cruise Control

Vehicle Component Code

D1000 STEERING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

27 MAR-2003

Failure Mileage

66000

Failure Speed

70

Vehicle Stalled - Cause Unknown

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTNALSABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 60/70 MPH, THE VEHICLE SUDDENLY LOST POWER STEERING, WHICH CAUSED AN ACCIDENT. ~~AND~~ Vehicle Stalled. No Power Steering. No Power Brakes. Driver Had no control of vehicle. On the highway going 60/70 MPH. Highway curved, vehicle could not be controlled or stopped. Vehicle went into ditch. Vehicle was totalled. Driver and two small children were not injured seriously. Situation could of been more serious, if not for the ditch. VERY DANGEROUS Situation. Dealership could not tell what happened to vehicle.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.