



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received: 2003 MAY 27 AM 9:44
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Reference No.: 10015421

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: MEMPHIS State: TN Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of [Redacted] provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 4/22/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FALP57U1TA222436
Make: FORD Model: TAURUS Model Year: 1996
Date Purchased: 3/6/1999 Dealer's Name and Telephone Number: Gossett Motors 1901 Covington Pike
Original Owner: Dealer's City: Memphis State: TN Zip Code: 38118
Engine: 3.0L V-6 No. Cylinders: 6 cylinders Fuel Type: unleaded 87 pump
Transmission Type: AUTOMATIC Antilock Brakes Powertrain: Cruise Control
Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-DEC-1999 Failure Mileage: Failure Speed: LOSE POWER (Speed)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example: P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No. (Name):
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN THE VEHICLE ACCELERATED FROM A STOP, THE TRANSMISSION JERKED INTO GEAR WHICH CAUSED THE VEHICLE TO LURCH FORWARD. THE SAME ISSUE OCCURRED WHEN THE VEHICLE DECELERATED FROM HIGH SPEED. THE TRANSMISSION DOWN SHIFTED ABRUPTLY. *JB transmission has been serviced problem still exists
Brakes scrub + rub even after new one applied from time of purchase til now
Gas hand gives false reading from time of purchase up to this date
Car seems to still lose power when trying to accelerate even after fuel injector
IS - service and tune ups performed.
Took car back whole purchase still under warranty - transmission broken - had rebuilt
problem still exists. PART ordered from WEP MOTORS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Shortly after purchasing my car I noticed a jumpy downshift in my car, upon coming to a stop, pulling off and a dragging rattling noise while driving. The car loses power -- taking a minute or so to gain speed since day of purchase. Gas level seems to be inaccurate at times. Breaks too even after new one applied. Seat belt on front passenger side jams. Exterior + interior lights flicker. engine light comes on - have checked mechanic's novel had reason for any problems as the all don't show up at time of checking the car.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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(DASH) 2 DOT



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