



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received
2005 MAY -7 PM
08-APR-2003

Repository
Reference No.
10015384

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City **TOWSON** State **MD** Zip Code _____

Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ~~NO~~
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date **4/21/03**

VEHICLE INFORMATION

Make SUBARU	Model OUTBACK	Model Year 2000
Date Purchased MARCH 25th 2000	Dealer's Name and Telephone Number LICKY MOTORS, INC	Engine: No: Cylinders 4
Original Owner <input type="checkbox"/>	Dealer's City SILVERTHORN	State CO Zip Code 80498
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain
Vehicle Component Code 350000 EQUIPMENT		Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 03-APR-2003	Failure Mileage 39000	Failure Speed 70 miles	Hood Deflector, PART OF ROCKY MOUNTAIN EDITION PART # 421B (cost \$63.00)
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: N/A
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured: N/A	Model No./Name:
Seat Type:	Installation System: N/A	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured NONE	Number of Deaths NONE	Reported to Police NO
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE AIR DEFLECTOR WHICH WAS INSTALLED IN THE HOOD AREA, BECAME UNATTACHED, AND FLEW INTO THE WINDSHIELD, WHILE DRIVING AT HIGH A SPEED. *JB

Subaru object hit windshield which windblast blew off hood or lid area with hitting another car. This could have caused a serious accident if not for smog traffic to the left. The deflector nor its mounting should be redesigned. Photos included: Retaining part on left front. 13. Broken on driver's side.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY.**

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While driving West on I-70 from Denver to Lawrence Kansas at a speed of approximately 70mph a black object hit my windshield and glanced off and traveled over the top of my car but fortunately did not hit another car. This could have caused a serious accident since traffic was very heavy that day. I am enclosing pictures of the deflector and its mounting. Obviously the deflector was not strong enough to withstand the wind pressure. Picture marked "A" shows the point of fracture and Picture "B" shows the break right at the mounting under the hood. I believe the manufacturer should be required to recall all the hood deflectors until they can be redesigned to withstand the air pressure encountered at high speeds.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IN THE
UNITED STATES

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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COMPLETE THIS FORM
OR

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and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.nhtsa.gov



4/20/2003

Case # 2003-00123
Criminal Justice Institute

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