



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

2003 MAY 12 PM
07-APR-2003

Repository ☐

Reference No.
10015243

OWNER INFORMATION (Type or Print)

Name

Address

City TRENTON

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized representative, your address to the vehicle manufacturer.
Signature of Owner Date 5/11/2003

VEHICLE INFORMATION

15149504/22107660

Make:
SUZUKI

Model:
SUZUKI

Model Year:
2002

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type

☐ Anti-lock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

114000 ELECTRICAL SYSTEM: WIRING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-APR-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CONSUMER TURNED THE KEY TO THE "ON" POSITION AND THE BIKE'S IGNITION ENGAGED AND CAUSED SUDDEN ACCELERATION WHICH RESULTED IN A CRASH. THE CONSUMER INDICATED THAT TURNING THE KEY TO THE "ON" POSITION IS ONLY SUPPOSE TO GIVE THE VEHICLE POWER. THE CONSUMER NORMALLY HAS TO HOLD THE CLUTCH LEVER IN AND PRESS START BUTTON FOR THE MOTORCYCLE TO ENGAGE. THE DEALER ADVISED THAT THE ENTIRE WIRING HARNESS HAS TO BE REPLACED. THE VEHICLE IS A 2002 SUZUKI VOLUSIA VL800 BK2 MOTORCYCLE. *NLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement of litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.