



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DA-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2003 APR -4 PM 2:03

Od\_or \_\_\_\_\_  
r\_ldt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
up\_lr \_\_\_\_\_

Reference No.

1006241

## OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
in the absence of a \_\_\_\_\_ name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

## PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 27A FP 74W6YX128940		Make FORD	Model CROWN VICTORIA	Year 2000
Purchased Date 2/17/00	Dealer's Name WEST-HERR FORD		Engine Size (CID/CC/L)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City HAMBURG	State NY	Zip Code 14075	No. Cylinders 8
Manufacture Date (on driver's door or pillar) 11/99	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input type="checkbox"/> Driver's Air Bag <input type="checkbox"/> Passenger's Air Bag <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorized <input checked="" type="checkbox"/> Point Belt	Chruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other				
Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other				

## FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) SAFETY ISSUE FUEL TANK	Location <input checked="" type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input type="checkbox"/> No
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## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name		
Complete Tire Size	DOT No.		
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Vehicle Speed at Failure(s)		

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Please Refer to letter enclosed

Frank Jann

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

J. Myrtle & Woods called West Here  
when I purchased car and asked  
if they had the fuel safety kits,  
having read in DfLo. Eae News on  
Feb. 22, 2003 that Ford was offering  
safety kits to the general public as  
well as fixing the Police Officers Car  
with no charge.

I pd. cash for the car and traded  
in my old car, I think I should  
be treated just as the Police.

When I called West Here I was  
told after talking to 3 different men  
that they would order me a kit &  
it would cost \$190.00.

This is unfair I'm a Senior  
Citizen 79 this fall, on fixed income  
My husband Anthony has had a  
stroke and is brain damaged.

He has Alzheimer's. I have to drive  
him often to Dr's appointments and  
to the V.A. which is a distance from  
our home in Hamling N.Y. Now I  
feel very unsafe driving the car  
for he could never get out if he had  
to, has no balance & has to use  
a walker. The car only has 7000  
& plus a few miles over on it.

I think they should fix my car.  
If not give me a safety kit &  
I will have someone else put it on.

I do hope you can help me in  
this matter.

Thank you.