U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

2003 MAY -7 PM 12:53

FOR AGENCY USE ONLY 100079	
Date Received 03-APR-2003	Repository ☐
	Reference No. 10015114

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City LYNWOOD	State CA	Zip Code [redacted]	Evening Telephone Number [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

	Make	Model	Model Year
[redacted]	SUZUKI	ESTEEM	2000

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
4/2001	DONA-VEE, JEEP/EAGLE 800-366-5337	NISSAN OF LONG BEACH		No. Cylinders 4	REGULAR
Original Owner ☑	Dealer's City 1800 E. L.B. SIGNAL HILL, CA. 90806	State CA	Zip Code 90806		

Transmission Type			Vehicle Component Code
AUTOMATIC	☑ Antilock Brakes ☐ Cruise Control	Powertrain POWER STEERING	980000 OTHER Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
03-APR-2003			

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

THE CONSUMER RECEIVED A RECALL, HOWEVER THE DEALER STATED NO PARTS WERE AVAILABLE. *18

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer [redacted]

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On 3/7/02 I received a recall letter from American Suzuki Motor Corp. It stated important emission recall notice. I contacted Don-A-Vee Cars a Certified dealer to Replace/fix the recall. After I was told to call back in one week to see if parts were in I did so, and Don-A-Vee told me the part wasn't in. After a fourth attempt I started asking for the Service Person I was speaking to to be Jack Miguel. Miguel told me to go to Jo to obtain the recall letter. I did so. Months went by and then I received a second recall letter and after the registration for 2003 Feb. came I was issued to temporary registration sheets that ~~[illegible]~~ help.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT

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