



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received: 2003 MAY 12 PM 12:30

03-APR-2003

Reference No.
10015102

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: IRON RIDGE State: WI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]

Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 4/1/03

VEHICLE INFORMATION

[REDACTED]		Make: CHEVROLET	Model: BLAZER	Model Year: 2000
Date Purchased:	Dealer's Name and Telephone Number: Heater GMC (out of business)		Engine: No. Cylinders:	Fuel Type: Gas
Original Owner: ☒	Dealer's City: WAU PAN	State: WI	Zip Code:	
Transmission Type: AUTOMATIC	☒ Anti-lock Brakes	Powertrain:	Vehicle Component Code: 162310 STRUCTURE; BODY; DOOR; HINGE AND ATTACHMENTS	
	☒ Cruise Control		Multiple Failure: 1	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-APR-2003	Failure Mileage: ?	Failure Speed: ?	Wear on Hinge over period of time which could have
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):
DOT No. (Example: DOTM1A9ABC036):	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code:	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured:	Number of Deaths:	Reported to Police: N
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Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE WELDING ON THE TOP HINGE OF THE DRIVER DOOR SEPARATED. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

April 29, 2003

Re Safety hotline questionnaire.

Reference # 10015102

When searching for the source of excessive wind noise I accidentally discovered that the upper door hinge was loose and a groove was worn into the bracket. Further searching revealed that the hinge bracket was coming loose from the door frame. I went to a dealer service dept and the rep. Agreed that it was a severe defect. True to form GM hung its hat on mileage I asked what the h mileage had to do with the possibility of the door falling off. Contacting Gm customer was a futile exercise in comedy. My attempt to report a life threatening defect was totally ignored and I was asked about a Hazard light recall !!!!!!! ??

I also was informed by a friend one [REDACTED] she had the same problem. She also got the same run around and as I had to do get it repaired At our own expense Mine ran close to three hundred dollars.

Respectfully submitted

[REDACTED]
Iron Ridge Wisc [REDACTED]
