



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received **MAY 07 2003** Repository
Reference No. 10014948

OWNER INFORMATION (Type or Print)

Name [redacted] Daytime Telephone Number [redacted] E-mail Address [redacted]
Address [redacted] Evening Telephone Number [redacted]
City **BELMONT** State **MA** Zip Code [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date **4/13/03**

VEHICLE INFORMATION

Vehicle (Manufacturer) Identification Number (VIN) (bottom of windshield on driver's side) **ZMBUM75W3V0656627** Make **MERCURY** Model **GRAND MARQUIS** Model Year **1997**
Date Purchased [redacted] Dealer's Name and Telephone Number **HADDON L.M.** Engine: No. Cylinders **8** Fuel Type: **Gas**
Original Owner Dealer's City **HANOVER** State **MA** Zip Code [redacted]
Transmission Type **Auto** Antilock Brakes Cruise Control Powertrain [redacted] Vehicle Component Code **063200 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; MANIFOLD**
Multiple Failure: **1**

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s) **01-APR-2003** Failure Mileage **82,883** Failure Speed [redacted] **INTAKE MANIFOLD - made of Plastic**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [redacted] Tire Model (Name or Number) [redacted] Tire Size (Example F215/65R15) [redacted]
DOT No. (Example: DOTMA9ABC036) Original Equipment Prior Repair Failure Location: [redacted]
Tire Component Code [redacted] Tire Failure Type [redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [redacted] Date Manufactured: [redacted] Model No./Name: [redacted]
Seat Type: [redacted] Installation System: [redacted]
Child Seat Component Code: [redacted] Failed Part: [redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [redacted] Number of Deaths [redacted] Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE PLASTIC INTAKE MANIFOLD CRACKED, WHICH CAUSED COOLANT TO LEAK ONTO THE ENGINE. *JB

Engine was leaking anti-freeze. Vehicle has been repaired. Repair receipt attached. I have parts available for inspection.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**