DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received: 2003 JUN 26 PM 3: 18 (01-APR-2003)
Repository ☐
Reference No.: 10014880

OWNER INFORMATION (Type or Print)

Name: [redacted]
Address: [redacted]
City: HILLSBURG Hillsboro | State: GA | Zip Code: [redacted]
Daytime Telephone Number: [redacted]
Evening Telephone Number: [redacted]
E-mail Address:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an [redacted] *or address to the vehicle manufacturer.*
Signature of Owner [redacted] Date 5-22-03

VEHICLE INFORMATION

[redacted]
Make: PONTIAC | Model: GRAND PRIX | Model Year: 1997
Date Purchased: 10-02 10/01 | Dealer's Name and Telephone Number: Carmax
Original Owner ☐ | Dealer's City: Carmax Morrow City | State: Ga. | Zip Code:
Engine: No: Cylinders: 6 | Fuel Type: unleaded
Transmission Type: automatic | ☒ Antilock Brakes ☐ Cruise Control | Powertrain: V-6
Vehicle Component Code: 010000 STEERING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

4/02

Incident Date(s)	Failure Mileage	Failure Speed	
4/02 4/03			rack pin (steering wheel breaks) go all around Alternator x2 steering pump, brakes, seat, window, battery, bulbs

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMLSABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE STEERING WHEEL FAILED TO TURN TO THE LEFT, INSTEAD IT TURNED COMPLETELY AROUND. *JB
I have replaced rack pin, steering pump, 2 alternators, rotors, brake pads, sunroof leaks (heavy), left window won't go down, passenger seat breaks (won't go up) replaced brakes, head globes fell out on both sides

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This car has been told to me by 3 mechanics to get rid of this car. Has too many problems & problems up ahead. Now the transmission is out. I was sold a lemon. I have two children that were riding in this car. I've spent a lot on this car. IN my opinion this car should be put to sleep, reimbursement back to me, something. I've had bad luck. Its problems about the pontiac putting it together (very well) should be put on action news TV, radio. I'd been towed in 8 times by professions. radio won't pick up stations clear Bearings (felled) alternator belt @ C.D down

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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DASH2DOT

and dial toll free at

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