U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2003 MAY -7 PM 12:15

FOR AGENCY USE ONLY 1367

Date Received	Repository ☐
07-APR-2003	Reference No. 10014852

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
[redacted]	[redacted]	[redacted]
Address [redacted]	Evening Telephone Number	
City CAZENOVIA	State NY	Zip Code [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA will forward this report to the vehicle manufacturer.
Signature of Owner [redacted] Date 4/16/03

VEHICLE INFORMATION

Vehicle Identification Number (VIN)	Make	Model	Model Year
1FMDU74W92ZC13729	FORD	EXPLORER	2002

Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
9/02	Baker's Ford 315-432-9944	No: Cylinders 8	Gas

Original Owner	Dealer's City	State	Zip Code
☒	E. Syracuse	NY	

Transmission Type			Vehicle Component Code
	☒ Antilock Brakes ☒ Cruise Control	Powertrain	152300 STRUCTURE:BODY:DOOR
			Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
01-MAR-2003	10000		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code:		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	—	—	N/A

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure(s) - i.e., parts repaired or replaced (and if old part is available).

THE DOORS WERE NOT PROPERLY SEALED, WHICH RESULTED IN RUST FROM THE ROAD/WEATHER CORRODING THE DOOR. THE MANUFACTURER AND DEALERSHIP WERE AWARE OF THE PROBLEM, BUT DID NOT HAVE A REMEDY. *JB

This is an engineering problem.
Car is an Eddie Bauer model, with running boards. Dealer is unaware of any remedy; says car will rust.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.