

Form Approved: O.M.B. No. 2127-0008

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 368-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

Date Received: 03-27-03
Reference No.: 10014848
Order: not
odd: up-itr

NAME

STREET NO.

APT. NO.

CITY

STATE

ENTER ZIP CODE

Do you authorize NHTSA to
provide a copy of this report to the
manufacturer of your vehicle?

☒ Yes
☐ No

In the above space, provide your name and address to the vehicle manufacturer.

SIGNATURE

DATE

VEHICLE IDENT. NO. (VIN) is located at bottom of windshield on driver's side

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

VEHICLE MANUFACTURER

☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

☒ New
☐ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

ENGINE SIZE
(CID/CC/L)

5.4

FUEL SYSTEM

FUEL TYPE

TRANSMISSION TYPE

ANTILOCK BRAKES

RESTRAINT SYSTEM

CRUISE CONTROL

NO. CYLINDERS

6

☐ Turbo
☒ Fuel Injection

☐ Diesel
☒ Gas

☐ Manual
☒ Automatic

☒ Yes
☐ No

☒ Driverside Airbag
☒ Passenger-side Airbag
☐ 3-Point Belt

☐ 2-Point Belt
☐ Motorbelt

☒ Yes
☐ No

DRIVETRAIN

VEHICLE TYPE

DOORS

BODY STYLE

☐ Front ☒ 4-Wheel
☐ Rear

☐ Car ☐ Minivan ☒ Truck ☐ Other
☐ Van ☐ Sport Utility ☐ Motorcycle

☐ 2-Door ☐ Hatchback ☐ Sedan
☒ 4-Door ☒ Pick Up Truck ☐ Stationwagon

COMPONENT

NO. OF FAILURES

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brakes
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☐ Other

1 0 1 2 3 4 5 6 7 8 9
0 1 2 3 4 5 6 7 8 9

INCIDENT DATE

2-7-03

MILEAGE AT INCIDENT

24,111

VEHICLE SPEED AT INCIDENT

FAILED PART(S)

☒ Original
☐ Replacement

TIRE NAME

Goodyear

TIRE BRAND

☐ BF Goodrich
☐ Cooper
☐ Firestone
☒ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

COMPLETE TIRE SIZE

255/70 R16

HANDICAPPED ADAPTIVE

☐ Yes ☐ No

FAILED PART(S) AVAILABLE?

☐ Yes ☒ No

NHTSA PREVIOUSLY CONTACTED?

☐ Yes ☒ No

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
injury(ies) on
the back of
this form.

CRASH

☐ Yes
☐ No

NUMBER OF PERSONS INJURED

1 0 1 2 3 4 5 6 7 8 9
0 1 2 3 4 5 6 7 8 9

FIRE

☐ Yes
☐ No

NUMBER OF FATALITIES

1 0 1 2 3 4 5 6 7 8 9
0 1 2 3 4 5 6 7 8 9

CAUSE OF INCIDENT

☐ Wear/Corroded/Rust
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fall Off
☐ Emission/Poor Performance
☐ Excessive Effort
☐ Noisy
☐ Leaks
☐ Short
☐ Locks/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

TIRE INFO provided by
Discount Tire who found
Defect: (4)

BEAD CRACKING - ALL 4 TIRES

4BCUC6WR4500 x4 8/32

255/10-16

Goodyear RT/S

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 5/99)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use



Date

From the Desk of Jerry Cruz

27-

BEAD CRACKING

-4 BCU C6WR4500 x4 8/32

255/20-6 GDY R115