

Form Approved: O.M.B. No. 2127-0008

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 388-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK:

Date Received **03-27-03**
Reference No. **10014841**
Order no-rt up-rt

STREET NO.

APT. NO.

CITY

STATE

ENTER ZIP CODE

Do you authorize NHTSA to
provide a copy of this report to the
manufacturer of your vehicle?

☒ Yes
☐ No

In the

WILL NOT provide your name and address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

VEHICLE MANUFACTURER

☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☒ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

☒ New
☐ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

ENGINE SIZE

FUEL SYSTEM

FUEL TYPE

TRANSMISSION TYPE

ANTILOCK BRAKES

RESTRAINT SYSTEM

CRUISE CONTROL

NO. CYLINDERS

☐ Turbo ☐ Diesel ☐ Manual ☒ Yes
☒ Fuel Injection ☒ Gas ☒ Automatic ☐ No

☐ Turbo ☐ Diesel ☐ Manual ☒ Yes
☒ Fuel Injection ☒ Gas ☒ Automatic ☐ No

☐ Turbo ☐ Diesel ☐ Manual ☒ Yes
☒ Fuel Injection ☒ Gas ☒ Automatic ☐ No

☐ Turbo ☐ Diesel ☐ Manual ☒ Yes
☒ Fuel Injection ☒ Gas ☒ Automatic ☐ No

☒ Driverside Airbag ☐ 2-Point Belt
☒ Passengerside Airbag ☐ Motorbelt
☒ 3-Point Belt ☐ ?

☒ Yes
☐ No

DRIVETRAIN

VEHICLE TYPE

DOORS

BODY STYLE

☐ Front ☐ 4-Wheel
☒ Rear

☐ Car ☐ Minivan ☒ Truck ☐ Other
☐ Van ☐ Sport Utility ☐ Motorcycle

☐ 2-Door ☐ Hatchback ☐ Sedan
☒ 4-Door ☒ Pick Up Truck ☐ Stationwagon

COMPONENT

NO. OF FAILURES

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☒ Other **CRUISE CONTROL**
INITIALS AND SIGNATURE

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20

INCIDENT DATE

TIRE NAME

COMPLETE TIRE SIZE

2/25/03

MILEAGE AT INCIDENT

TIRE BRAND

119,702

VEHICLE SPEED AT INCIDENT

☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

FAILED PART(S)

☒ Original
☐ Replacement

FAILED PART(S) AVAILABLE?

NHTSA PREVIOUSLY CONTACTED?

HANDICAPPED ADAPTIVE

☐ Yes ☒ No

☒ Yes ☐ No

☒ Yes ☐ No

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
injury(ies) on
the back of
this form

CRASH

☐ Yes
☒ No

NUMBER OF PERSONS INJURED

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20

FIRE

☐ Yes
☒ No

NUMBER OF FATALITIES

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20

CAUSE OF INCIDENT

☐ Wear/Commod/Poor Fit
☒ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fall Off
☒ Erratic/Poor Performance
☐ Excessive Effort

☐ Noisy
☒ Leaks
☐ Short
☐ Loose/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

MANUFACTURER HAS ISSUED
DEFECT SERVICE ALERTS
THAT THE INTAKE AIR FILTER
CASSETS CAN FAIL FAILING
CAUSING ENGINE UNDER A
LOAD, POSSIBLY LEADING
A OIL CONTAMINATION.
ADDITIONAL SIGNS ARE
SMOKES TO EMISSIONS
AND EXHAUST ENGINE
TEMPERATURES & OIL CONSUMPTION
IF CONDITION IS NOT
CORRECTED, SERIOUS DAMAGE
TO THE ENGINE - EMISSION
SYSTEMS COULD RESULT.
CONDITION IS A LATENT
DEFECT IN THE CASSETT A
SEARCHING.
MY TRUCK SUFFERED FROM
ALMOST CONSTANT KNOCK A
DARK OIL UNDER THE SLIDEST
LUBRICANT

2/8/00

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 6/98)

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IF MAILED
IN THE
UNITED STATES

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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O

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use



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INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.
CORRECT MARK:

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Date Received

03-27-03

Reference No.

10014841

Color

Red

Green

Blue

White

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

STREET NO.

APT. NO.

LIVERMORE

CA

CITY

STATE

ENTER ZIP CODE

Do you authorize NHTSA to
provide a copy of this report to the
manufacturer of your vehicle?

☒ Yes
☐ No

In the

☒ SIGN

WILL NOT provide your name and address to the vehicle manufacturer.

3/8/03
DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) Located at bottom of windshield on driver's side

1B7HC13Z8X5609366

VEHICLE MAKE

DODGE

VEHICLE MODEL

RAM 1500

MANUFACTURE DATE

03/1999

MODEL YEAR

1999

VEHICLE MANUFACTURER

☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☒ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW

PURCHASE DATE

3/99

☒ New
☐ Used

DEALER'S NAME

STONIS CAR CARE DODGE

CITY

San Jose

STATE

CA

ZIP CODE

95129

ENGINE SIZE

(CID/CC/L) 5.7

NO. CYLINDERS 8

FUEL SYSTEM

☐ Turbo
☒ Fuel Injection

FUEL TYPE

☐ Diesel
☒ Gas

TRANSMISSION TYPE

☐ Manual
☒ Automatic

ANTILOCK BRAKES

☒ Yes
☐ No

RESTRAINT SYSTEM

☒ Driver's Side Airbag
☐ 2-Point Belt
☒ Passenger's Side Airbag
☐ No Airbag

CRUISE CONTROL

☒ Yes
☐ No

DRIVETRAIN

☐ Front
☒ Rear

☐ 4-Wheel

VEHICLE TYPE

☐ Car
☐ Minivan
☒ Truck
☐ Other

☐ Van
☐ Sport Utility
☐ Motorcycle

DOORS

☐ 2-Door
☒ 4-Door

BODY STYLE

☐ Hatchback
☒ Pick Up Truck
☐ Sedan
☐ Station Wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☒ Other ENGINE
INTAKE AIR
PREMIUM GASOLINE

NO. OF FAILURES

1

INCIDENT DATE

2/25/03 - PRIOR

MILEAGE AT INCIDENT

114,702 - PRIOR

VEHICLE SPEED AT INCIDENT

N/A

FAILED PART(S)

☒ Original
☐ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

HANDICAPPED ADAPTIVE

☐ Yes ☒ No

FAILED PART(S) AVAILABLE?

☒ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH

☐ Yes
☒ No

NUMBER OF PERSONS INJURED

1

FIRE

☐ Yes
☒ No

NUMBER OF FATALITIES

0

CAUSE OF INCIDENT

☐ Wear/Corrosion/Rust
☒ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fell Off
☒ Error/Poor Performance
☐ Excessive Effort

☐ Nuts
☒ Leaks
☐ Short
☐ Loose/Entire/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

07020

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

MANUFACTURER HAS ISSUED
DEALERS SERVICE ALERTS
THAT THE INTAKE AIR PLenum
GASKETS CAN/ARE FAILING-
CAUSING ENGINE KNOCK -
PING, POOR PERFORMANCE
& OIL CONTAMINATION.
ADDITIONAL SIGNS ARE
SMELLS TO EMISSIONS
AND ELEVATED ENGINE
TEMPERATURES & OIL CONSUMPTION.
IF CONDITION IS NOT
CORRECTED, SERIOUS DAMAGE
TO THE ENGINE - EMISSION
SYSTEMS COULD RESULT.
CONDITION IS A LATENT
DEFECT IN THE GASKET &
SEALANTS.
MY TRUCK SUFFERED FROM
ALMOST CONSTANT KNOCK -
PING UNDER THE SLIGHTEST
LOAD

3/8/00

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

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HS Form 350 (Rev. 8/99)

U.S. Department
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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
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National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



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VEHICLE OWNERS QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/h

Complete and return or place in your car manual for future use

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**