



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2003 MAR 27 PM 2:35

Od. or _____

rt.ck _____

od.rt _____

up.tr _____

Reference No.

10014839

OWNER INFORMATION (Type or Print)

Name

Street

City

State

Ap

Zip

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your signature, the name or address to the vehicle manufacturer.

Signature of Owner

Date 03/12/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)

(Located at bottom of
windshield on driver's side)

Make

Model

Year

1N4A111D02C136543

NISSAN

ALTIMA

02

Purchased Date

Nov-2001

Dealer's Name

PERFORMANCE NISSAN

Dealer's City

Duarte

State

CA

Zip Code

91010

Engine Size
(CID/CCL)

No. Cylinders

Turbo

Diesel

Gas

Fuel Injection

Manufacture Date
(on driver's door or pillar)

Transmission Type

Manual

Automatic

Restraint System

Driverside Air Bag Motorbelt

Passengerside Air Bag 2-Point Belt

3-Point Belt

Cruise Control

Yes

No

Drivetrain

Front

Rear

4-Wheel

Vehicle Type

Car Sport Utility

Van Truck

Minivan Motorcycle

Other

Body Style

2-Door 4-Door

Station wagon

Pick Up Truck

Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Exhaust manifold Heat shield
O2 SENSORS, Air cond

Location

Left Right

Front Rear

Failed Part(s)

Original

Replacement

Handicap Adaptive Equip

Yes

No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

Yes No

NHTSA Previously

Contacted?

Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

Yes No

Narrative Description of incident(s), failure(s), crash(es), and injury(ies).

malfunction was caused by manufacturer and they should hold-up to their responsibility. O2 sensor caused heat shield has caused much damage to all other components, stalling is causing problem when driving at 50-60 mi on freeway. Heating system is continuing to over heat and I fear for my children and I. The heat shield was improperly installed.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE FAILURE OF THESE PART HAS CAUSE
OVERALL DAMAGE TO THE ENTIRE PERFORMANCE
OF THE CAR, SLOW SPEED ATTEMPTS OF STALLING ON
FREEWAYS FOR MY CHILDREN AND I. THE MANUFACTURER
ADMIT TO THE THE MALFUNCTIONS, BUT ARE NOT
MEETING ANY OF MY DEMANDS. I A NEW CAR
THE DAMAGE IS CAUSING MORE COMPLICATION, NOW THE
HEAT SYSTEM, THE CAR IS OVER HEATING TO AN EXTENT,
THAT I AM TAKING IT IN FOR SERVICE EVERY OTHER WEEK
AND IT IS STILL UNDER WARRANTY, SOMETIMES I HAVE
TAKEN IT AND IT IS STILL MALFUNCTIONING. THE DAMAGE
THAT OCCURRED CAN NOT BE FIX ACCEPT ANOTHER CAR.

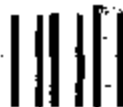
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE**

(V001)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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