

Form Approved: O.M.B. No. 2127-0008

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or blue
or black ink pen only.
CORRECT MARK: ●

Date Received
Order
nt-01
od-11
up-11r

2003 MAR 21 PM 1:56
Reference No. 10014837

STREET NO.

CITY

APT. NO.

STATE

ENTER ZIP CODE

Do you authorize NHTSA to
provide a copy of this report to the
manufacturer of your vehicle?

☒ Yes
☐ No

In the

provide your name and address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

VEHICLE IDENT. NO. (VIN) Located at bottom of windshield on driver's side

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

16CDG14K0LZ121945

Chev

Silverado

022490

1990

VEHICLE MANUFACTURER

☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☐ Daimler/Chrysler ☒ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

☐ New
☒ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

2/24/90

WATSON

TUCSON

A2

ZIP CODE

ENGINE SIZE

FUEL SYSTEM

FUEL TYPE

TRANSMISSION TYPE

ANTILOCK BRAKES

RESTRAINT SYSTEM

CRUISE CONTROL

(CID/CC/L)

NO. CYLINDERS

8

☒ Turbo☐ Diesel☒ Manual☐ Automatic☐ Yes☐ No☒ Yes☐ No

DRIVETRAIN

VEHICLE TYPE

DOORS

BODY STYLE

☒ Front ☐ 4-Wheel
☐ Rear

☐ Car ☐ Minivan ☒ Truck ☐ Other
☐ Van ☐ Sport Utility ☐ Motorcycle

☒ 2-Door
☐ 4-Door

☒ Hatchback ☐ Sedan
☒ Pick Up Truck ☐ Stationwagon

COMPONENT

NO. OF FAILURES

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☒ Steering
☐ Structure
☐ Suspension
☐ Visual System
☐ Other

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9

INCIDENT DATE

2/27/03

MILEAGE AT INCIDENT

13

VEHICLE SPEED AT INCIDENT

FAILED PART(S)

☒ Original
☐ Replacement

FAILED PART(S) AVAILABLE

☒ Yes ☐ No Co-Part

TIRE NAME

COMPLETE TIRE SIZE

Goodrich

255/70/45

TIRE BRAND

☒ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

COSTCO
mileage 9 Brought 11,900
accident 13/

HANDICAPPED ADAPTIVE

☐ Yes ☒ No

FAILED PART(S) AVAILABLE

☒ Yes ☐ No Co-Part

NHTSA PREVIOUSLY CONTACTED?

☐ Yes ☒ No

Please describe
in detail the
incident(s),
failure(s),
crash(es), and
injury(ies) on
the back of
this form.

CRASH

☒ Yes
☐ No

NUMBER OF PERSONS INJURED

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9

FIRE

☐ Yes
☒ No

NUMBER OF FATALITIES

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9

CAUSE OF INCIDENT

☐ Wear/Corroded/Rust
☒ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fall Off
☐ Erratic/Poor Performance
☐ Excessive Effort

☐ Noisy
☐ Leaks
☐ Short
☐ Locks/Sticks/Grabs
☐ Stability/Vibration
☒ Broken

RESULT OF INCIDENT

☐ Explosion/Fire
☒ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

ON 2/27/03 MY SON WAS ON HIS way to the park to play tennis proceeding south traveling @ apx 26-28 miles an hour. The front ~~left~~ (drivers side) leaned to left and steering became uncontrolled accident with an north bound car. NOT SURE IF TIRE BLEW OR BALL JOINTS FAILED

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 8/95)

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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Bowditch St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

Complete and return or place in your car manual for future use



V
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QUESTIONNAIRE

(V

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

CHEVROLET



Central Office

August, 1990

Dear Chevrolet Owner:

This notice is sent to inform you of a special policy covering the front suspension of your 1500-3500 Series Chevrolet Pickup Truck. Specifically, the policy covers the maintenance-free ball joints and the front wheel alignment.

Your full size 1500-3500 Series Chevrolet Pickup Truck incorporates maintenance-free front suspension ball joints and also a front suspension feature designed to improve the vehicle's ability to maintain front wheel caster/camber alignment. These changes were made in the interest of improving your satisfaction with our product by reducing the amount of required maintenance. In some cases, however, the actual vehicle maintenance required may not have been reduced.

Ball Joints:

The maintenance-free front suspension ball joints in some of these trucks have experienced contamination. Because of this, we have changed the design of our current production ball joint to a greaseable style ball joint. A contaminated ball joint can cause squeaking while turning, and/or more frequent steering input while driving. Contamination could result in a ball joint wearing out and eventually separating. If any sign of contamination occurs in your vehicle, please have it repaired at your dealer.

Should ball joint contamination cause this condition in your vehicle within 5 years or 100,000 miles of vehicle purchase (whichever occurs first) the maintenance free ball joints will be replaced with greaseable style ball joints free of charge. Greaseable style ball joints should be lubricated at the same interval as the other chassis lubrication fittings on your vehicle. Vehicles requiring ball joint replacement do not necessarily require front wheel alignment. If you have had the ball joints replaced on your vehicle prior to receiving this letter, you can obtain reimbursement for any parts and/or labor charges you have incurred by providing your dealer with the original paid receipt prior to March 1, 1991. This offer does not apply if the replacement was due to collision damage.

Front Wheel Alignment Parts Kit:

The wheel alignment as set by the assembly plant will not change and should not need adjustment except in cases where accident or road hazard damage has occurred. Previously, if caster/camber alignment was performed at your expense, you were also charged for the required alignment parts kit. Due to the cost of the parts kit, the charge for a wheel alignment would not be competitive in today's marketplace. In view of this, Chevrolet has issued a special policy to cover the cost of the caster/camber alignment parts kit but not the installation cost. This kit is included in vehicles currently being produced.

In the event your vehicle requires a caster/camber alignment in the first 5 years or 100,000 miles, whichever occurs first, your Chevrolet dealer will not charge you for the cost of the required alignment parts kit. If you have paid for a caster/camber alignment performed on your vehicle prior to receiving this letter, you can obtain reimbursement for the cost of the alignment parts kit, but not the labor to install it, by providing your dealer with the original paid receipt. Claims for reimbursement must be filed by March 1, 1991.

We are sorry if either of these conditions have caused you any inconvenience; however, we have taken these actions in the interest of your continued satisfaction with our products.

Chevrolet Motor Division
GENERAL MOTORS CORPORATION

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**