



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

March 28, 2003

Ord. or
r_dtl
od_n
up_itr

Reference No.

10014834

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City Rensselaer

State NY

Zip

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/12/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)

(Located at bottom of windshield on driver's side)

Make

Model

Year

1 F D A F 5 7 F 2 Y E B 0 1 3 6 6

F550

CAB & CHASSIS

2000

Purchased Date

Dealer's Name

Engine Size (CID/GAL.)

Turbo

Diesel

Gas

Fuel Injection

New Used

Dealer's City

State

Zip Code

Manufacture Date (on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

9/28/99

Manual Automatic

Driver's Side Air Bag Motorbelt
 Passenger's Side Air Bag 2-Point Belt
 2-Point Belt

Yes No

Front Rear 4-Wheel

Car Sport Utility Truck
 Van Minivan Motorcycle
 Other

2-Door 4-Door
 Stationwagon
 Pick Up Truck
 Other Dump Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Left Right

Front Rear

Failed Part(s)

Original Replacement

Handicap Adaptive Equip

Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

GENERAL

Tire Name

ALL TERRAIN

Complete Tire Size

L725 P195R15F

No. of Failures

Date(s) of Failure(s)

ALL WINTER

Mileage at Failure(s)

VARIOUS

Vehicle Speed at Failure(s)

Failed Part(s) Available?

Yes No

NHTSA Previously Contacted?

Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

I PURCHASED TRUCK IN JAN OF 2001. - IT WAS SUPPOSED TO BE EQUIPPED WITH ALL TERRAIN TIRES PER INCLUDED WINDOW STICKER. MY COMPLAINT IS THE GENERAL TIRES LISTED ABOVE ARE NOT ALL TERRAIN, IN FACT THEY ARE NOT GOOD IN SNOW AT ALL AND ARE VERY VERY DANGEROUS ON SNOWY GROUND. THERE ARE AT LEAST 6 PEOPLE I PERSONALLY KNOW WHO ARE HAVING THE SAME PROBLEM WITH THIS TIRE. NOW SOME ONE LIED TO SOMEBODY ELSE & GENERAL LIED TO FORD OR FORD LIED TO US. THE TIRES INABILITY TO HOLD THE ROAD IS WHAT CAUSED ME TO LOSE CONTROL OF MY TRUCK AND HIT A POWER POLE DOING 1300.00 DAMAGE TO

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My TRUCK, WHAT I WOULD LIKE YOU PEOPLE TO DO IS FIND OUT WHY THEY (EITHER FORD OR GENERAL) ARE ALLOWED TO CALL A TIRE ALL TERRAIN IF IT DOES NOT HAVE ANY TRACTION ABILITY IN THE SNOW? I HAVE ANOTHER TRUCK WITH ALL TERRAIN B.F. GOODRICH'S ON IT THEY ARE PROBABLY THE BEST TRACTION TIRE I HAVE EVER HAD. THEY GO EVERYWHERE IN SNOW & MUD. I FEEL THAT HAVING THESE TRUCKS OUT THERE IN SNOWY WEATHER, WITH THESE TIRES ON IT IS VERY UNSAFE! SOME PEOPLE I KNOW HAVE TAKEN THE TIRES OFF PREMATURELY & REPLACED THEM WITH THE GOODYEAR 133 OR THE MICHELIN, WHICH BOTH WORK WELL. I PLAN TO DO THE SAME, BUT IT IS A LITTLE HARD TO SWALLOW THE \$230.00 EACH THAT THESE REPLACEMENTS COST, ESPECIALLY WHEN I GAVE FORD PLENTY OF MONEY WHEN I BOUGHT THE TRUCK FOR THE TIRES. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VQQ)

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OR

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and dial toll free at

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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**