



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

31-MAR-2003
24

Repository

Reference No.
1001498

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City FLOWERY BRANCH

State GA

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 3/24/03

VEHICLE INFORMATION

17 (2) Which Identification Number (VIN) is used for the vehicle?
2FASP74W9W [REDACTED]

Make FORD

Model CROWN VICTORIA

Model Year 1998

Date Purchased

6/29/02

Dealer's Name and Telephone Number

Engine:
No: Cylinders

8

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

RWD

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

31-MAR-2003

20 MAR 03

Failure Mileage

88544

Failure Speed

0

INTAKE MANIFOLD CRACKED; HOSE FITTING LOOSE OR DETACHED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE INTAKE MANIFOLD CRACKED. *JB

VEHICLE ENGINE WAS WARMED UP AFTER BEING INSPECTED AND ANTIFREEZE (HOT) DISPENSED FROM INTAKE AND SLIGHTLY BURNED TOW TRUCK DRIVER ONE WEEK LATER AFTER ATTEMPTING TO ^{EMPTY} HOSE FITTING w/ ADVICE FROM DEALER THE VEHICLE OVERHEATED AGAIN (4/27/03). I took VEHICLE IN TO BE REPAIR AFTER SEVERAL PHONE CALLS TO FORD MOTOR CO. CONCERNING RECALL #01M02.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**