



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository ☐

2003 MAY 27 AM 10:51
31-MAR-2003

Reference No.
10014785

OWNER INFORMATION (Type or Print)

Name

Address

City

GAINESVILLE

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FALP57U88AR78789

Make
FORD

Model
TAURUS

Model Year
1995

Date Purchased
4-05-1995

Dealer's Name and Telephone Number
GAINESVILLE, FL (352) 336-5371

Engine:
No. Cylinders
6

Fuel Type:
unleaded

Original Owner
☒

Dealer's City
Gainesville, FL

State FL Zip Code 32609

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code
100000 POWER TRAIN

AUTOMATIC
w/ O.D.

☒ Cruise Control

Multiple Failure: 1

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)
31-MAR-2003

Failure Mileage
49,800

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

THE TRANSMISSION FAILED, DUE TO A FAULTY SENSOR. *JB

See insert

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S Department of Transportation

R.E 1995 Ford Taurus VIN# 1FALP57U8SA278789

Mileage- 49,800 miles

ATTN: Vehicle Defect Dept.

To Whom It May Concern

This letter is in regard to vehicle defect damage and cost for repair of my Ford Taurus 1995. In April 2001, approximately 49,000 to 50,000 miles, the vehicle transmission failed and was replaced at cost to me, however, still did not operate.

Subsequently, the Ford Lincoln dealership diagnosed my vehicle with failure to the wiring bundle routed directly in contact with exhaust manifold, which burned through sensor (V.S.S) route. Once replaced and rerouted the vehicle operate satisfactorily.

In addition, in March 2003, the air condition also failed that was also directly related to the above defect. This was preceded by a burning smell under the dashboard.

The following malfunctioned consecutively: Transmission (V.S.S), Air conditioning, ABS sensor, door lock system (Automatic).

Please assist me in obtaining reimbursement of parts and labor lost from this problem.

Enclosed please find documentation to support my claim as this resulted in excess cost and stress to my family and me.

Respectfully yours,

Total cost.

Transmission-\$850

1) Air conditioning -\$400

2) Diagnostic (three company) \$550

3) Labor charge-\$975

TOTAL \$2,775.00

W/200 5/07/03

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**