



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1307

Date Received: 31-MAR-2003 APR 2
Repository:
File No: 05
10014771

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: WINCHESTER State: OR Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized NHTSA field office, provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 4/15/2003

VEHICLE INFORMATION

17 dot Vehicle Identification Number: [Redacted] Make: CADILLAC Model: DEVILLE Model Year: 1992
Date Purchased: MAY 26, 1992 Dealer's Name and Telephone Number: CLINT NEWELL (541) 673-7000 Engine: No. Cylinders V-8 Fuel Type: GASOLINE
Original Owner: [Redacted] Dealer's City: ROSEBURG State: OR Zip Code: 97470
Transmission Type: 4-SP. AUTO - MATR. CR. - DRIVE
 Antilock Brakes Cruise Control
Powertrain: [Redacted] Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-MAR-2003 Failure Mileage: [Redacted] Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM4SABC0361): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE ENGINE COMPARTMENT CAUGHT ON FIRE. *IB on 3/30/03 my wife drove 5 miles to church when she park in the parking lot she noticed smoke coming from under the hood. She bell already down off the ignition. The smoke got worse, she called 911 - fire pyler arrived just a few minutes later. The engine had burst into flame she jacked open the hood and put out the flame.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The air in the hood, plastic fuel containers on top of the bumper or rubber engine supports has been melted. Fortunately no one was injured.

The car was declared a total loss by my insurance.

Car was service about 2 weeks before the fire.

This case was recall in Nov. 1994 for defect related to vehicle safety for possible engine compartment fire warning. I had brought it to a Volvo dealer at that time. He the defect was supposed to have been corrected.

Attached is a copy of the recall letter

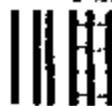
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
http://www.safercar.gov



Cadillac.

November, 1994

Dear Cadillac Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has determined that a defect which relates to motor vehicle safety exists in all 1991-1993 FWD model Cadillac DeVilles, Fleetwoods and Sixty Specials equipped with the 4.9L engine (VIN Code B). These vehicles have an upper transaxle oil cooler hose which could pull out of the crimped coupling at the transaxle end of the line assembly. Under certain climate conditions and under certain driving conditions, if this coupling were to separate and an ignition source were present, an engine compartment fire could occur.

To prevent this condition from occurring, your Cadillac dealer will install a new upper transaxle oil cooler line (to transaxle) on your vehicle. Of course, this service will be performed at no cost to you.

The mailing of this letter has been coordinated to ensure that instructions for making this repair have been received by your dealer and that needed parts are available for your car. Please contact your Cadillac dealer as soon as possible to arrange a service appointment and courtesy transportation, if required. Please ask your dealer if you wish to know how much time is needed to perform this repair and process your vehicle.

The enclosed Campaign Owner Identification Card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary corrections in the shortest possible time. If you no longer own this vehicle, please let us know by completing this postage-paid reply card and returning it to us.

If you are not satisfied that we have done our best to correct this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington D.C. 20590, or call 1-800-424-9393 (Washington D.C. residents use 366-0123).

We are sorry to cause you any inconvenience; however, we have taken this action in the interest of your continued safety and satisfaction with our products. If you have any questions, please contact your Cadillac dealer or call our Consumer Relations Center at 1-800-458-8006.

Cadillac Motor Car Division
General Motors Corporation

93-C-55
Enclosure

Report on fire in the engine compartment of our Cadillac Sedan Deville 1992.

My hand written report may be hard to read, so that I decided to type it.

On the morning of March 30, 2003 drove about 5 miles from our home to attend mass at St Joseph Church in Roseburg, OR. She parked in the church parking lot, turned off the ignition key, she noticed smoke coming from the engine compartment of the car, the smoke got heavier so that she hurriedly got out of the car. She called 911 who send firemen, who axed the hood of the car to get into the engine compartment to put out the fire.

She then called me. When I arrived there shortly after 8:00 AM the fire had been put out and the firement where coiling there firehose. My wife was anxious and very stressed.

I saw that the hood of the car had been axed open. Part of the hood is singed and the paint blistered. The air intake manifold and filter had melted and the part part that cover the the engine air intake had melted in the engine block. All the tubings had burned. The top of the battery, the plastic windshield washer and radiator overflow containers were all melted. The fire was confine to the engine compartment.

The firemen who put out the fire were from the Roseburg Fire Department. They made an extensive report about the incident.

It is fortunate that my wife was not hurt but she did suffer a lot of stress from it.

There was a recall on the car in November 1994 for factory defect that had cause fire in the engine compartment. I had brought the car to the dealer at that time to be fixed. Enclosed is the letter of recall. In the previous report of engine compartment fire, were the discription of the damage similar to ours? Have you asked the insurance companies whether there had been other incidence of engine comptrment fire since 1994? My insurance company does not seem to be interested in pursuing this because it is cheaper for them to pay for the total lost of the car. I thought of suing GM but the damage I probably collect will be less than the cost of the lawsuit. However for safty reason I think your agency should pursue this.

[REDACTED]
Winchester, OR
Tel# [REDACTED]
E-mail: [REDACTED]

Addendum: On March 30, 2003, it was a bright sunny day here. The road was dry and it was an easy drive down I-5 to Roseburg, [REDACTED]