



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100083

Date Received

31-MAR 2003  
703 APR 25

Repository

RA# 10014720

**OWNER INFORMATION (Type or Print)**

Name

Address

City MENTOR

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: 5/15/03

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield  
4S2CK57D5W

Make ISUZU

Model AMIGO

Model Year 1998

Date Purchased 4/5 98

Dealer's Name and Telephone Number 951-1100  
Gloria Isuzu - Newington

Engine: No. Cylinders 4

Fuel Type: Gas

Original Owner

Dealer's City 62110  
Cincinnati

State OH Zip Code 45109

Transmission Type MANUAL

Antilock Brakes  
 Cruise Control

Powertrain

Vehicle Component Code  
036000 SERVICE BRAKES, HYDRAULIC; ANTILOCK

Multiple Failure: 1 YES

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 9/16 98

Failure Mileage 2,866

Failure Speed 30 MPH

Brakes DO NOT stop vehicle on down payment resulting in a crash

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A9ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes  No

Yes  No

1

0

YES

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE BRAKES EXPERIENCED PROBLEMS. THE CONSUMER STATED THAT THE BRAKES DO NOT FUNCTION PROPERLY DURING WET WEATHER OR WHEN THE VEHICLE HITS A POTHOLE. THE DEALER AND MANUFACTURE WERE CONTACTED AND STATED THAT THERE IS NOTHING THAT THEY CAN DO. THE CONSUMER HAS PAID OVER \$200.00 TO GET THIS FIXED AND THE PROBLEM STILL EXIST. \*NLM

or Bumpy pavement  
The LAST time New rotors needed to be put on it cost approx. \$250. out of my pocket. Done at Gloria Isuzu Dodge in Wick

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Crash into on inside. Injury to my neck & back. Numerous incidents of brakes not working on wet or slippery pavement. Way too many to mention & keep court for. I a for service of brakes & starting as early as 4/24/1998 (before the accident.)

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

23 = 1081  
2-70-140  
5-93-465



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



US Department of Transportation  
National Highway Traffic Safety Administration  
http://www.nhtsa.gov



DOT Auto Safety Hotline  
(DASH) & DOT

1-888-327-4236

**1-888-DASH-2-DOT**

and dial toll free at

**DASH2DOT**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**DOT AUTO SAFETY HOTLINE**

**QUESTIONNAIRE**

**VEHICLE OWNER'S**

