



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

Repository ☐

2003 MAY 27 AM 9:11
27-MAY-2003

Reference No.
10014591

OWNER INFORMATION (Type or Print)

Name

Address

City

NEW CUMBERLAND

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 4/21/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number (VIN) (Print or Stamp)
1B3E156X4T297795

Make
DODGE

Model
STRATUS

Model Year
1995

Date Purchased
9/1997

Dealer's Name and Telephone Number
Ed Scott's Auto World

Engine:
No: Cylinders 4

Fuel Type:
Unleaded

Original Owner
☐

Dealer's City
Huntingdon

State PA

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

@ 50,000

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMALSABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

N

☐ Yes ☒ No

☐ Yes ☒ No

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE HAD AN OIL LEAK, IT WAS SOON DISCOVERED THE HEAD GASKET NEEDED TO BE REPLACED. *JB

Must have the head gasket replaced. Car currently "in the shop" and has been estimated that it will cost me around \$1,368⁰⁰! This is a huge inconvenience, not only financially, but also in the fact that I had to borrow a car from a friend and thus cause an inconvenience to them. My mechanic has told me that, if left go, the problem could become a fire hazard if oil gets built up on the exhaust pipe. →

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

4/03

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

~~The above~~ From reviews I've read (after finding out about the problem) it is apparent that Chrysler is aware of this head gasket problem on their 4 cylinder engine cars. It is also apparent that they don't care and have no intention of fixing this problem in the older cars with this type of engine. This is a huge expense that the owner should not have to incur due to the inferior workmanship and poor equipment that Chrysler uses. It also appears that the problem occurs after the warranty expires and they don't want to assist in the financial ramifications of fixing the problem. It is very disheartening to know that an American car company can't provide a quality car! and just for the record, I've also had to replace the wheel drums + components involved after just four years of owning the car, when it had under 50,000 miles on it. Enclosed are invoice/receipt copies for work done. ATTACH ADDITIONAL SHEETS IF NECESSARY

5/05 The car was in the shop for 2 weeks and wound up costing me a total of \$1,639.62 because the timing belt and water pump also needed replacement.

US Department of Transportation Enclosed is a copy of the invoice for the repairs

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

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ON

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(DASH) & DOT



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