



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

Repository

2003 MAY - 7 PM 12:47
27 MAR 2003

Reference No.
10014577

OWNER INFORMATION (Type or Print)

Name

Address

City EL PASO

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.

Signature of Owner

Date 09/10/03

VEHICLE INFORMATION

Make

KAWASAKI

Model

VULCAN 1500

Model Year

2002

Date Purchased
26 JUN 02

Dealer's Name and Telephone Number

RICK DE GRANDPIS KAWASAKI (915)

Engine:
No. Cylinders

6

Fuel Type:

Gas

Original Owner

Dealer's City

EL PASO

State

TX

Zip Code

79934

Transmission Type

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

021000 SUSPENSION:FRONT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

09-JUN-2002
07 AUG 02

Failure Mileage

70 miles

Failure Speed

03 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example: P215/65R15)

DOT No. (Example: DOTM15ABC096)

Original Equipment
 Prior Repair

Failure Location:

10000 BIK. JEAN MAGBERRY

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

Describe the description of incident(s), crash(es), and injury(es). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

THE FRONT END OF THE MOTORCYCLE MADE A LOUD NOISE. UPON INSPECTION OF THE MOTORCYCLE BY THE DEALERSHIP, THEY INDICATED THE FRONT WHEEL WAS WOBBLING AND THE SPACER BAR WAS MOBILE ALSO. THE SPACER BAR WAS TIGHTENED, HOWEVER 2 WEEKS LATER, THE FRONT END SEIZED UP AND THE BIKE FLIPPED OVER. *JB

THE GAS TANK WAS DENTED, MY CELL PHONE WAS LOST AND I HAD A BRUISE TO MY RIGHT SHIN. I WAS STARTING OFF FROM A COMPLETE STOP IN A SCHOOL ZONE WHEN THE FRONT TIRE FAILED CAUSING THE BIKE TO FALL. THE SPEEDOMETER HADN'T REGISTERED YET.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE MADE REPEATED COMPLAINTS ABOUT THE FRONT TIRES (AT LEAST 4) SINCE I HAVE PURCHASED THIS VEHICLE.

SEVERAL MECHANICS CONFIRMED THE DEFECTS AT THE TIME BUT LATER RECHANGED THEIR STATEMENTS. ONE EMPLOYEE WAS FIRED SHORTLY AFTER THE LAST ACCIDENT.



ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL, NHTSA TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

20-940



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

DASH2DOT

and dial toll free at

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1-888-327-4236

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