U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received	Repository ☐
2003 APR 25	Reference No. 10012518

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address [redacted]		
City SPRING HILL / State FL / Zip Code [redacted]	Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 04/15/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2FMDA5146TBA94865	FORD	WINDSTAR	1996

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City HARRISON	State NJ	Zip Code	6	REGULAR

Transmission Type			Powertrain	Vehicle Component Code
AUTO	☒ Antilock Brakes	☒ Cruise Control	YES	034200 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS
				Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMA5ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

WHILE DRIVING 25-35 MPH THE BRAKE PEDAL WENT TO THE FLOOR WHEN DEPRESSED. THE MECHANIC INDICATED THAT THE BRAKE LINE CLAMP RUSTED AND CAUSED A LEAK. *NUM — REWRITTEN — WIFE DRIVING FROM WAT-SHE NOTED BRAKE SOFT-SPONGY-WORRIED ABOUT DRIVING-GOT HOME-CHECKED NEXT DAY-BRAKE PEDAL TO FLOOR-— FORD WINDSTAR RECALL NOTED-SENT TO DEALERSHIP FOR EVALUATION-THEY SAID ALL BRAKE LINING'S CORRODED. SENT YOUR MECHANIC (SEE BILL)-FORD STATED BRAKE LINES WERE NOT IN RECALL-3-26-03 CONTACTED DOT.—

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).