



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2003 MAR 20
20-MAR-2003

Repository ☐

Reference No.
10012181

OWNER INFORMATION (Type or Print)

Name

Address

City

CARM

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner Date 2/17/03

VEHICLE INFORMATION

PLEASE PROVIDE

Make
GMC

Model
PICKUP

Model Year
1999

34 Ton 4WD

Date Purchased

4/23/99

Dealer's Name and Telephone Number

Rice Motor Company 618-382-4126

Original Owner

Dealer's City

Carm

State

IL

Zip Code

Engine:

No. Cylinders

Fuel Type:

Gas

8

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Auto

Vehicle Component Code

070000 FUEL SYSTEM, GASOLINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-MAR-2003

Failure Mileage

25196

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1SABC03B)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATED WHILE DRIVING AND WITHOUT WARNING THE FUEL TANK CRACKED AND CAUSED FUEL TO LEAK. DEALER NOTIFIED.

*NLM

Narrative completed on back
Damaged Tank not available. We had it repaired
because GMC has not been able to furnish
a new tank and we needed the truck in
service.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The gas tank began leaking in mid-February, 2003. We removed the tank and discovered it had collapsed. We believe it collapsed in late Dec or early Jan. At that time the driver had heard a loud ~~boom~~ boom while alone on a country road, and after that the gauge hadn't worked properly.

The bottom of the tank and the side facing the driver's seat were sucked inward. The leak developed where a sharp bend created by the collapse rubbed the front hanger strap. The vent for the tank, located vertically on top of a canister in the engine compartment, was found to be blocked with accumulated dust. This vent design is guaranteed to ~~stop~~ stop up on any vehicle exposed to a little dust or crud. Enough of these trucks have done this, GMC still does not have a new tank for us on April 8, 2003.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.safercar.gov>

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**