



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT AUTO SAFETY HOTLINE

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT

(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY (DD FORM 1)

Date Received

Repository ☐

Reference No.
10011926

17-MAR-2003
MAY-7 PM 12:29

OWNER INFORMATION (Type or Print)

Name

Address

City

ORLANDO

State

FL

Zip Code

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized NHTSA representative, name or address to the vehicle manufacturer.

Signature of Owner

Date 4/3/03

VEHICLE INFORMATION

Make

CHEVROLET

Model

VENTURE

Model Year

1997

Date Purchased

9-10-2000

Dealer's Name and Telephone Number

413-543-6670

Medeiros Williams Chevrolet, Inc.

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

Dealer's City

Wichitan

State

MA

Zip Code

01095

Transmission Type

Aut.

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

014200 STEERING RACK AND PINION RACK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-MAR-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE RECALL WHICH WAS PERFORMED ON THE CONSUMER'S VEHICLE FAILED. RECALL # 02 V 286 000. *JB

After performed services the vehicle continues with the problem.