



DOT Auto Safety Hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1374

Date Received

2003 MAY 12

124 MAR-2003

Reported by ☐

Reference No.
10011532

OWNER INFORMATION (Type or Print)

Name

Address

City HOLBROOK

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize
in the absence of
Signature of Owner

Manufacturer of your vehicle?

Name or address to the vehicle manufacturer.

Date 03/05/03

☒ YES ☒ NO

VEHICLE INFORMATION

17-digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

FORD

Model

ESCAPE

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

BABYLON FORD

Engine:

No. Cylinders 4

Fuel Type:

GAS

Original Owner

Dealer's City

WEST ISLIP

State NY

Zip Code 11795

Transmission Type

MANUAL

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

101000 POWER TRAIN:CLUTCH ASSEMBLY

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

20000

Failure Speed

N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; (a, parts repaired or replaced (and if old part is available).

THE CLUTCH PEDAL BRACKET ASSEMBLY BENT AT 20,000 MILES AND WAS REPAIRED, HOWEVER THE PROBLEM RECURRED, WHICH CAUSED THE CLUTCH TO BURN OUT AND THE BRAKES TO LOCK UP. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE CLUTCH PEDAL BRACKET ASSEMBLY HAS FAILED NUMEROUS TIMES THE PROBLEM LIES IN A BRACKET THAT USED AS A RETURN STOP WHEN THE PEDAL RETURNS TO ~~FROM~~ FROM BEING DEPRESSED TO ITS NORMAL POSITION. IN TIME FROM IT RETURNING TO ITS NORMAL POSITION IT BEGINS TO BEND THIS STOP BRACKET UNTIL THE PEDAL RIDES SO HIGH THAT IT THROWS EVERYTHING ELSE OUT OF WHACK, RESULTING IN CLUTCH SLIPPAGE, THE BRAKE PEDAL LOCKING UP, THE CRUISE CONTROL SWITCH TO BREAK (BECAUSE IT IS ATTACHED TO ASSEMBLY), AND ULTIMATELY THE CLUTCH TO BLOW OUT. THIS ALL COMES FROM FORD + ITS SERVICE TEAM BEING INCAPABLE OF CONSTRUCTING OR FABRICATING A VERY SIMPLE BRACE / BRACKET TO ~~KEEP~~ ~~THIS~~ THIS STOP BRACKET FROM BENDING.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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