



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

2003 APR 10 AM 11:17
10-MAR-2003Repository ☐

Reference No.

10011309

OWNER INFORMATION (Type or Print)

Name

Address

City

CRESHAM & Gresham

State OR

Zip Code 97080

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, you must provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/20/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

PLEASE FILL IN

1FMPU18L9WLB31969

Make

FORD

Model

EXPEDITION

Model Year

1998

Date Purchased

4/11/98

Dealer's Name and Telephone Number

Damerow Ford (Presently Thomson Ford)

Engine: 5.4L EFI

No. Cylinders: 8

Fuel Type:

Reg Gas

Original Owner

☒

Dealer's City

Beaverton

State

OR

Zip Code

97005

5.4L EFI V8 engine

Transmission Type

4 Sp.
Auto☒ Antilock Brakes☒ Cruise Control

Powertrain

4x4

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

several times

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

04-MAR-2003

Don't know the last year

Failure Mileage

Approx. 40,000 + up

First month

Failure Speed

throttle assembly sticks constantly,

several times a day.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE ACCELERATOR BECAME STUCK, WHICH CAUSED THE VEHICLE TO ACCELERATE IN SPEED. *JB

When vehicle is stopped + you start it up either backing up or going forward the accelerator sticks, causing it very difficult to press down then it suddenly lets go and the car lurches. You have to be very careful you don't hit something. Especially bad if cold out. Vehicle is always garaged. Anyone that operates it, family member, mechanic - you have to be sure and tell them for fear it will hit something.

I asked the dealership I take it to and he told me it is the throttle assembly only by my describing it and not examining it. Cont →

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 92-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

He even pulled the part that he was talking about out from the counter at the service desk. I thought that was unusual to just have the part there unless they had had this happen before. He did tell me they had had other cases. To me this is a real safety issue and I wonder if it is only a matter of time when it will stick in traffic. It is very annoying and I was told it would cost about \$20,000 to replace. I also was told by someone who worked for a Ford Dealership that there was a notice out on this but not a recall. I would very much like to see Ford fix this defect at their expense before something serious happens.

Thank you

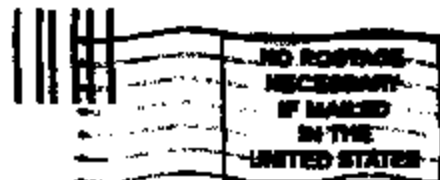
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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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<http://www.safercar.gov>

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and dial toll free at

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