



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received: 2003 APR 10 10 16 AM '03
10-MAR-2003
Repository:
Reference No.: 10011271

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: CASSELBERRY State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 20 MAR 2003

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on drivers side): 1G21X52K6VA1206785
Make: PONTIAC Model: BONNEVILLE Model Year: 1998
Date Purchased: MAR 1998 Dealer's Name and Telephone Number: GRAYSON PONTIAC 865-693-4550
Original Owner: Dealer's City: Knoxville State: TN Zip Code: [Redacted]
Engine: No. Cylinders: 6 Fuel Type: GAS
Transmission Type: Automatic Antilock Brakes: Powertrain: [Redacted]
Cruise Control: Vehicle Component Code: 110000 ELECTRICAL SYSTEM
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 29 NOV 2002 Failure Mileage: 52,775 Failure Speed: 25-35 MPH
INTAKE PLENUM AND LOWER INTAKE GASKET - PARTS # 17113136 AND 12402820 RESPECTIVELY.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/66R16): [Redacted]
DOT No. (Example: DOTM1A3BC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN THE CONSUMER ATTEMPTED TO START THE VEHICLE, IT CUT OFF. MY WIFE WAS SHOPPING LATE FRI. AFTER-NOON GOING 25-35 MPH ON A BUSY CITY STREET WHEN ENGINE LIGHT CAME ON. SHE NOTICED THAT TEMP GAUGE INDICATED ENGINE HOT ALSO. SHE PULLED INTO STORE PARKING LOT AND SHUT MOTOR OFF. AFTER GOING INTO STORE AND TRYING TO GET IN TOUCH WITH FAMILY, SHE RETURNED TO CAR, BUT IT WOULD NOT START. A WRECKER WAS CALLED AND CAR WAS TAKEN TO COURTESY PONTIAC DEALER IN LONGWOOD, FL. THEY ADVISED THAT INTAKE MANIFOLD HAD PROBABLY FAILED AND ALLOWED COOLANT INTO ENGINE. THE REPAIR BILL WAS \$1327.42. I WAS ADVISED THAT NO MANUFACTURE RECALL WAS IN EFFECT, BUT SEVERAL PROBLEMS OF THIS NATURE ON THIS MODEL CAR HAS BEEN EXPERIENCED. THIS PROBLEM APPEARS TO BE A DESIGN DEFECT AND I BELIEVE THE MANUFACTURE SHOULD BEAR THE EXPENSE OF FIXING IT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.