

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECTS 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY Date Received NOV 21 2002 NOV 18 5 PM 8:29 OFFICE DEFECTS INVESTIGATION		Od. or r. dt od. n up. n
	OWNER INFORMATION (Type or Print) Name Street No. City Staten Island State New York Zip Code Apt. No. PH Daytime Telephone Number			Reference No. 10011253	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorized signature, NHTSA will not include your name or address to the vehicle manufacturer.					
Signature of Owner _____ Date 11/27/02					
PRODUCT INFORMATION					
Vehicle Identification No. (VIN) (17 Digits) 1 G Y E R 6 3 N 6 2 R 2 9 6 3 8 5		Make Cadillac		Model Escalade	Year 2002
Purchased Date 6/3/02	Dealer's Name McGuire Cadillac		Engine Size (CID/CCL) No. Cylinders	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	<input type="checkbox"/> New <input checked="" type="checkbox"/> Used
Dealer's City Woodbridge	State NJ	Zip Code 07095	Manufacture Date (on driver's door or pillar) <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Driver's Side Air Bag <input type="checkbox"/> Motorized <input checked="" type="checkbox"/> Passenger's Side Air Bag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> 3-Point Belt
<input checked="" type="checkbox"/> Cruise Control <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input checked="" type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other		
FAILED COMPONENT(S)/PART(S) INFORMATION					
Part Name(s) All wheel drive system Front wheel drive differential		Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear		Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Brand Complete Tire Size		Tire Name DOT No.			
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):		Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). 1/18/03 12,000 miles N/R NJ Turnpike, truck lanes, south of Exit #9. Felt vibration from all four wheels as though on a "washboard" road or multiple flat tires. Pulled off road, as truck slowed it lurched to a stop and would not move. Subsequent examination by Cadillac showed front wheel drive differential had "exploded" (words of Cadillac). One week to repair, no parts. Cadillac unable to locate additional damage to transfer case or rear differential.					
Continues on back.					
The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					