



DOT Auto Safety Hotline

FOR AGENCY USE ONLY 335

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2003 APR 10 MAR 2003

Repository

Reference No.
10011216

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: HICKSVILLE State: NY Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]

E-mail Address: [Redacted]

Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: / /

VEHICLE INFORMATION

Make: KIA	Model: SPORTAGE	Model Year: 2000
Date Purchased:	Dealer's Name and Telephone Number:	Engine No: Cylinders:
Original Owner: <input type="checkbox"/>	Dealer's City:	State: Zip Code:
Transmission Type: <input type="checkbox"/> Automatic <input type="checkbox"/> Manual	Powertrain:	Vehicle Component Code: 062200 ENGINE AND ENGINE COOLING; COOLING SYSTEM; FAN
<input type="checkbox"/> Anti-lock Brakes	<input type="checkbox"/> Cruise Control	Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s):	Failure Mileage: 68000	Failure Speed:
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):
DOT No. (Example: DOTWAL9ABC036):	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code:	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please check in case of the incident's, children's, caregiver's, and injuries.)

Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Injury: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured:	Number of Deaths:	Reported to Police: N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

SNOW BECAME LODGED IN THE FAN WHICH STOPPED IT FROM TURNING AND IT ALSO CAUSED THE CONDENSER TO BURN. * JB
As told to your call from a fan an auto technician, not the vehicle owner I felt this problem is a design flaw. This vehicle was towed in, the A/C CONDENSER FAN HAD CAUGHT FIRE, I FOUND ICE + SNOW HAD STOPPED THE FAN FROM ROTATING (FAN + MOTOR MOUNTED BETWEEN GRILLER OR VENTILATION) UPON LOOKING AT THE WIRING DIAGRAM I SEE THE OVERLOAD PROTECTOR

(Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

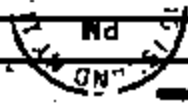
(over)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IS ON THE FEED SIDE OF THE RELAY (FUSE DID NOT BLOW) THIS FEED RUNS IN DEPOSIT MODE - ON ANOTHER NOTE, WE SEE MANY INSTANCES OF DESIGN FLAWS / REPEAT FAILURE PROBLEMS, YOUR AGENCY MAY WANT TO REACH OUT TO THE REPAIR TECHS IN THE FIELD TO HELP IDENTIFY PROBLEMS, ALSO HAVE A CALL TALKER OR REPRESENTATIVE WITH TECHNICAL SKILLS + INFO WE CAN RELATE OUR INPUT TO EASILY. HOPE THIS WILL BE HELPFUL

[Redacted Address]

ASE MASTER Auto Tech
N.Y. STATE Cent. "
" " Inspection



ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St. S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL, HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

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(DASH) 2 DOT



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