



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2003 APR -9
10-MAR-2003

Repository ☐

Reference No.
10011211

OWNER INFORMATION (Type or Print)

Name

Address

City

SAN JOSE

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 3/11/03

VEHICLE INFORMATION

Make

FORD

Model

MUSTANG GT

Model Year

2003

Date Purchased

2/23/03

Dealer's Name and Telephone Number

Peninsula Ford 408-328-1600

Engine:

No. Cylinders 8

Fuel Type:

Original Owner

☒

Dealer's City

Sunnyvale

State

CA

Zip Code

94087

Transmission Type

Manual

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

RWD.

Traction control

Vehicle Component Code

010000 STEERING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

04-FEB-2003

3-6-03

Failure Mileage

800

Failure Speed

75

Drivers side Front and rear tires OFF rim.
Other Failed Components unknown.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Good Year

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Driver side Front & Rear.

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if said part is available).

THE STEERING WHEEL HAD A LOT OF PLAY, CONSUMER LOSS CONTROL OF THE VEHICLE, WHICH RESULTED IN AN ACCIDENT. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

while driving down 101 in East San Jose CA. at approx. 75 mph. The road was clear well lit dry and free of debris. The wheel became very loose and the car began to sway from left to right. Then the car spun out of control across the freeway. I stopped when I ran over a small curb divider covered with dirt. When I looked at my car I found the tires to be in good shape except that they were off the rim. I did not hit any other cars.

When I bought the car it had 27 miles on it and was sold as brand new. The dealer told me to buy this car because it is impossible for it to spin out because of traction control. The car did spin out and for no reason.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation



San Jose, CA

400 Seventh St., N.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.safercar.gov