

This year 2003



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100146

Date Received: 10-MAR-2003
Repository: 1001208
Reference No: 207

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: DELRAY BEACH, State: FL, Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an owner's signature, name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 3/24/03

VEHICLE INFORMATION

Make: JAGUAR, Model: X-TYPE, Model Year: 2002
Date Purchased: Dec 2001, Dealer's Name and Telephone Number: Sportique Jaguar of Huntington, 431 427 2708
Original Owner: [Redacted], Dealer's City: Huntington, State: NY, Zip Code: 11743, Engine: 6, Fuel Type: High Test
Transmission Type: Auto, Antilock Brakes: [checked], Powertrain: [checked], Cruise Control: [checked]
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL, Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 08-MAR-2003, Failure Mileage: 12000, Failure Speed: 5 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted], Tire Model (Name or Number): [Redacted], Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM18ABC036): [Redacted], Original Equipment Prior Repair: [checked], Failure Location: [Redacted]
Tire Component Code: [Redacted], Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted], Date Manufactured: [Redacted], Model No./Name: [Redacted]
Seat Type: [Redacted], Installation System: [Redacted]
Child Seat Component Code: [Redacted], Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: [checked] Yes, [checked] No, Fire: [checked] Yes, [checked] No, Number of Persons Injured: None, Number of Deaths: None, Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN THE BRAKES WERE APPLIED, THE VEHICLE SURGED FORWARD. *JB
Almost comes to a stop and with surge foot still on the brake, vehicle surges ahead

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Car delivered on Dec 22, 2001. About 4X car would surge ahead after almost coming to stop. Brought in to dealership in Long Island (Huntington) who could not find anything wrong. Drove down to Florida in Feb 2002. Same thing happened 4X in Florida. Brought on Palm Beach Jaguar and left it. They could not find anything. At end of March went back up to New York. No problems until the next year when drove down to Florida. Same thing happened 3X. Brought in to Palm Beach dealership. They changed the computer system in the hope that this would correct the problem. 2 weeks later problem occurred again. Almost involved in serious accidents several times. Many contacts with customer service but as of this date, no satisfaction. Have issued for termination of lease and possible start of new lease. Very dangerous situation

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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1-888-327-4236

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