



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received: 2003 APR 14 AM 8:45  
Reference No.: 10011193  
Repository:

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: KINGS PARK State: NY Zip Code: [Redacted]  
Daytime Telephone Number: [Redacted] E-mail Address:  
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GCDM1926P8166325  
Make: CHEVROLET Model: ASTRO Model Year: 1993  
Date Purchased: \_\_\_\_\_ Dealer's Name and Telephone Number: \_\_\_\_\_ Engine No: Cylinders - 6 Fuel Type:  
Original Owner:  Dealer's City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Transmission Type: \_\_\_\_\_  Antilock Brakes Powertrain: \_\_\_\_\_ Vehicle Component Code: 192000 TIRES:SIDEWALL  
 Cruise Control Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 20-feb-03 Failure Mileage: 7,300 Failure Speed: \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: YOKOHAMA Tire Model (Name or Number): ALL SEASON RADIAL AEGIS LS4 Tire Size (Example P215/65R15): P215/75R 15  
DOT No. (Example: DOTM19ABC036): DOT 9 HU 03R  Original Equipment  Prior Repair Failure Location: TREAD AND SIDEWALLS  
Tire Component Code: 192000 TIRES:SIDEWALL Tire Failure Type: CRACK

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE TIRE REAR TIRES CONTAINED SPLITS IN THE SIDE WALLS. \*JB AND TREAD AREA.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

22 MAR 2003

I BOUGHT 2 YOKOHAMA AEGIS LS4 TIRES ON JUNE 29, 2000, FROM MAVIS TIRE. WITH ONLY 7,300 MILES ON THE TIRES, AND NO TREAD WEAR, MY VEHICLE FAILED, FEB. 03 THE SAFETY INSPECTION BECAUSE THE TREAD AND SIDEWALLS WERE SPLIT AND CRACKED. BOTH YOKOHAMA AND THE TIRE DEALER ONLY OFFERED TO PRO-RATE THE TIRES. NEITHER SAID THE TIRES WERE DEFECTIVE. NO TREAD WEAR AND TIRES FAILED SAFETY INSPECTION.

MAVIS DISCOUNT TIRE REPLACED THE TWO TIRES FOR \$62.67, AND MENTIONED I WASN'T THE ONLY ONE WITH CRACKED YOKOHAMA TIRES.

I AM REQUESTING YOKOHAMA REIMBURSE ME THE \$62.67. THE LETTER I SENT THEM IS ENCLOSED.

THANK YOU,

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



POSTAGE WILL BE PAID BY NATL. HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



# VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4238

DOT Auto Safety Hotline (DASH) 2 DOT



GREG PLONSKI  
88 Beaver Drive  
Kings Park, New York 11754

U.S. Dept. of Transp. Vehicle  
Natl. Highway Traffic Safety  
Admin. 400 7th St. SW  
Washington, DC 20590

[REDACTED]  
Kings Park, N.Y. [REDACTED]

14 MAR 2003

ATTN. [REDACTED]

I HAVE JUST FINISHED HAVING A NIGHTMARE OF A TIME WITH TWO OF YOUR "DEFECTIVE" AEGIS LS4 TIRES.

YOUR TIRES FAILED A SAFETY INSPECTION, AFTER ONLY 7,300 MILES! THE TREAD AND SIDEWALLS WERE SPLIT AND CRACKED, AND THE TIRES WERENT EVEN WORN. LUCKILY THEY DID NOT CAUSE AN ACCIDENT. AFTER FIGHTING WITH THE DEALER FOR WEEKS THE BEST HE WOULD DO WAS GIVE ME TWO TIRES FOR \$62.67. SINCE THESE TIRES WERE DEFECTIVE I WOULD LIKE YOU TO REIMBURSE ME THIS AMOUNT. I WAS TOLD I'M NOT THE ONLY ONE THIS HAS HAPPENED TO. I HAVE NOTIFIED THE N.H.T.S.A., AND WILL NOTIFY OTHERS PENDING YOUR DECISION.

"NEW AREA CODE"  
PHONE AND FAX  
[REDACTED]

DISGUSTED,  
[REDACTED]

"3 PAGES TO FOLLOW"

OVER →

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**