



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

Repository ☐

2003 MAR 28 2003 11: 50

Reference No.

10009943

OWNER INFORMATION (Type or Print)

Name

Address

City

BOUSE

State

AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

None

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FALP13P6VW111413

Make
FORD

Model
ESCORT

Model Year
1997

Date Purchased
Oct 1999

Dealer's Name and Telephone Number
Parker Motor Co. INC.

Engine
No. Cylinders

Fuel Type:
Gas

Original Owner
☒

Dealer's City
Parker

State
AZ

Zip Code
85344

Transmission Type

Auto

☐ Antilock Brakes

☐ Powertrain

☐ Cruise Control

Vehicle Component Code

141100 AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
05-MAR-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMA3ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Model:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash:

Fire:

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

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Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE AIR BAG EXPERIENCED AN ELECTRICAL SHORT AS A RESULT OF THE WATER CONTAMINATION TO THE INTEGRATED AIR BAG MONITOR. CONSUMER THEN RECEIVED RECALL 02V323000 REGARDING THAT SPECIFIC DEFECT. THE MANUFACTURER REFUSED TO REPAIR AIR BAG EVEN THOUGH IT MAY DEPLOY WITHOUT WARNING. MANUFACTURER ADVISED THEY WILL ONLY INSTALL THE SHIELD TO PROTECT MONITOR FROM LIQUID CONTAMINATION. *JB

The Monitor is Shorted out from Water Contamination.
if Monitor is Not Replaced i would
Be No Need to Put Shield over Monitor.
it says Ford will Replae Parts + Labor Free of Charge

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.