



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

04-MAR-2003 APR -9

Repository

10009744

OWNER INFORMATION (Type or Print)

Name

Address

City YUBA CITY

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 2/17/03

VEHICLE INFORMATION

Year Make Model Year
2000 CHEVROLET 2000

Model
TAHOE

Model Year
2000

Date Purchased
3-30-2000

Dealer's Name and Telephone Number
Whealers

Engine:
No. Cylinders
8

Fuel Type:
Red

Original Owner

Dealer's City
Yuba City

State
CA

Zip Code
95991

Transmission Type
Auto

Antilock Brakes
 Cruise Control

Powertrain
A/C

Vehicle Component Code
102100 POWER TRAIN:MANUAL TRANSMISSION:COLUMN SHIFT AS

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65P15)

DOT No. (Example: DOT PA19A8C036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Safety Seats Code:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash:

Fire:

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE GEAR SHIFT BECAME STUCK DUE TO SNOW AND THE CONSUMER WAS UNABLE TO DOWN SHIFT. *NLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.