



Office of Defects Investigation

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Complaints

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Contact

1-888-DASH-2-DOT
(1-888-327-4236)

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VOQ Information

Completed

- ☒ [Edit consumer](#)
- ☒ [Edit complaint](#)
- ☒ [Edit vehicle](#)

Optional

- [Add tires](#)
- [Add equipment](#)
- [Add childrestraint](#)

NOTE: Please review your Complaint Information and click on "Submit Complaint" button located at the bottom of this page to Submit your complaint to NHTSA.

Consumer Information

Name :

Org. Name :

Address :

City, State, Zip : Gardendale, AL USA

Daytime Phone :

Evening Phone :

Email :

Ext : Fax :

RECEIVED
FEB 19 PM 3:46
OFFICE
DEFECTS INVESTIGATION

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Complaint Information

Description : Attached

Incident Date : 10/6/1995

Num. Fatalities : 0

Num. Failures : 0

Num. Injured : 0

Referral Source : OTHER

Fire : No

Crash : No

Property Damage : No

Pelican Report : No

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Vehicle Information

The # 1 first problem happen at 625 miles Oct. 1st 1996, on the return home from a short camping trip, as I parked and placed the shift into park from drive and assuming the A.P.B. brakes were activated I removed my self thought the driver door of my motor home to disconnect my tow car, and in this procedure with the tow partially disconnected the motor home began to roll backward and as I attempted to get out of the way to keep from getting backed over by this 18,000 plus m.h. And or getting caught between the tow car and motor home, I slipped and fell to the ground and the unit still moving toward me, this was a very scary time for me as you must know, I did manage to stand and get to the driver door to open and to apply the foot brakes to stop the rolling M.H., with the engine not running STOPPING this was a task IN its self. Thanks to fact that my M.H. has a driver side door or I could have had Major problems. The repair consist of two trips to two chev. Shops because the first one did not know how to complete the job. THERE ARE MANY OF US OUT HERE WITH A AUTO PARK BRAKE PROBLEMS THAT GENERAL MOTORS IS NOT HELPING WITH OR NOT GIVING US AN ANSWER TO THE CAUSE OR WHAT TO DO TO CORRECT THIS MOST DANGEROUS AUTO PARK BRAKE SYSTEM. G.M. SHOPS ARE NOT HELPING; THEY DON'T SEEM TO KNOW HOW TO CORRECT. I THINK THERE SHOULD BE A RECALL, HOPE YOU WILL CONSIDER HELPING WITH A PROBLEM THAT THOSE OF US WITH A.P.B. HAVE BEEN UNABLE TO GET ANY ATTENTION, I KNOW OF OTHERS WHO HAVE FILED A COMPLAINTS WITH NHTSA ON THE AUTO PARK BRAKES. THANKS FOR YOUR CONSIDERATION IN THIS MATTER. [REDACTED]
[REDACTED] GARDENDALE, AL [REDACTED] PHONE # [REDACTED] HOME [REDACTED]
E-MAIL [REDACTED] MOTOR HOME VIN#1GBLP37J7T3308332,
1996 CHASSIS P 30, PURCHASED DATE 8-31-96 (NEW) ANY OTHER INFORMATION NEEDED
PLEASE CONTACT ME. TO DAYS DATE 1/31/03 PAGE #1

VIN : 1GBLP37J7T3308332	Purchase Date : 8/31/1996
Year, Make, and Model : 1996/ALLEGRO/MOTOR HOME	Original Owner : Yes
# of Cylinders : 8	Trans. Type : AUTOMATIC
Engine Size : 454	VehicleDetails Usage : RECREATIONAL
Cruise Control : Yes	Antilock Brakes : No
Current Mileage : 34900	Speed : 0
Failure Mileage : 625	Powertrain : REAR WHEEL DRIVE
Body Style : OTHER	Fuel System : FUEL INJECTION
Fuel Type : GAS	

Vehicle Component Information

Component 1: PARKING BRAKE:DRIVELINE:HYDRAULIC:HOSES, LINES/PIPING, AND FITTINGS OEM: Yes

Vehicle Dealer Information

Dealer : 1
 Name : BANKSTON MOTOR HOMES Dealer Type : SALES DEALER
 Address : HUNTSVILLE
 AL
 Dealer Phone:
 Email:
 Dealer Fax:

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VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10003563

Click on the "Print Complaint" button to see a print version of the confirmation page to print for your records.

[Print Complaint](#)

Consumer Information

Name: Mr. Frank E Hains

Org. Name:

Address: 208 Handley Road

City, State, Zip: Gardendale, AL 35071
USA

Daytime Phone: 205-631-6077

Evening Phone: 205-631-6077

Email: frank074@bellsouth.net

Complaint - (ODI #)

10003563

HAS TWO ERRORS
High Lited

Complaint Information

Description: P 30 chassis auto park brakes locks when shifting from drive to reverse, this happen after driving for some distance and unit being up to normal temperature. First time the happen 300 plus miles from home and five days in the shop and with a charge of \$1000.00 and then left the shop with the same problem I had when going there, had to leave for home cutting our trip short because no one seem to know what to do to correct our problem. I contacted G. M. customer service several times without any support or concern what so ever. after return home I went to several G. M. truck service centers and only one would attempt to guess the cause and stated they would have to start by replacing parts which amounts to 13, after the \$1800.00 already spent and problem not fixed I was not eager to let them start replacing parts again and having a unknown cost without assurance of correcting problem. This is the 2th time within 34,000 with auto park brakes problems. (1st time to be filed on another complaint form) I know of a number of other P 30 owners who has experience auto park brakes

problems and are very unhappy with General Motors because they don't seem to care about our safety or cost. hope you will review all complaints and consider our request. thank you Frank

Incident Date Fire
 Num. Fatalities Crash
 Num. Failures Property Damage
 Num. Injured Police Report
 Referral Source

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Vehicle Information

VEN Purchase Date
 Year, Make, and Model Original Owner
 # of Cylinders Trans. Type
 Engine Size VehicleDetails Usage
 Cruise Control Antilock Brakes
 Current Mileage Speed
 Failure Mileage Powertrain
 Body Style Fuel System
 Fuel Type

Vehicle Component Information

Component 1: OEM:

Vehicle Dealer Information

Dealer
 Name Dealer Type
 Address
 Dealer Phone
 Dealer Fax
 Email

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Consumer		Complaint		Preview	
Complaint Information * Denotes required field					
Please enter the complaint details and then click on "Process" to select a Complaint Type					
Details		Complaint Type			
Description : *		There has been no recall for the Ford Crown Victoria or Mercury Grand Marquis automobiles purchased by consumers, only the police Crown Victorias. The recall was to install a gas tank shield to prevent an explosion should there be a rear end collision. (The Ford CV and Mercury GM are identical)			
Incident Date : *		Month	Day	Year	Was there a Fire : ☐ Yes ☒ No
Number of Fatalities:				Was there a Crash : ☐ Yes ☒ No	
Number of Failures:				Property Damage : ☐ Yes ☒ No	
Number of Persons Injured:				Reported to Police : ☐ Yes ☒ No	
What source referred you to this site :				DEALER REFERRAL	
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MASSAPEQUA PARK NEW YORK

PHONE #

E-MAIL ADDRESS