

# Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393  
DC METRO AREA (202) 368-0123  
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK:

Date Received  
2/16/03

Reference No.  
10009508

Odor \_\_\_\_\_  
rdt \_\_\_\_\_  
od-r \_\_\_\_\_  
up-lr \_\_\_\_\_

## OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

STREET NO. Eagle Point APT. NO. \_\_\_\_\_  
CITY OR STATE \_\_\_\_\_  
ENTER ZIP CODE \_\_\_\_\_

ZIP CODE + 4 \_\_\_\_\_ AREA CODE \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  Yes  No

In the \_\_\_\_\_ address to the vehicle manufacturer. DATE 2/16/03

## VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) KMHCF35G0AU VEHICLE MAKE Hyundai VEHICLE MODEL Accent MANUFACTURE DATE 030802 MODEL YEAR 2002

VEHICLE MANUFACTURER  
 BMW  Ford  Honda  Nissan  Subaru  Volvo  Other \_\_\_\_\_  
 Daimler/Chrysler  General Motors  Hyundai  Saab  Toyota  VW

PURCHASE DATE  New  Used DEALER'S NAME Butter Hyundai CITY Medford STATE OR ZIP CODE 97524

ENGINE SIZE (CID/CC/L) \_\_\_\_\_ NO. CYLINDERS 4 FUEL SYSTEM  Turbo  Fuel Injection FUEL TYPE  Diesel  Gas TRANSMISSION TYPE  Manual  Automatic

ANTI-LOCK BRAKES  Yes  No RESTRAINT SYSTEM  Driver's Side Airbag  2-Point Belt  Passenger's Side Airbag  Motorbelt  3-Point Belt CRUISE CONTROL  Yes  No

DRIVETRAIN  Front  4-Wheel  Rear VEHICLE TYPE  Car  Minivan  Truck  Other \_\_\_\_\_  Van  Sport Utility  Motorcycle

DOORS  2-Door  4-Door BODY STYLE  Hatchback  Sedan  Pick Up Truck  Stationwagon

## FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT  Child Seat  Electrical Lights & Alarms  Engine & Cooling System  Exhaust  Ventilation  Interior  Parking Brake  Power Train  Service Brakes  Steering  Structure  Suspension  Visual Systems  Other \_\_\_\_\_

NO. OF FAILURES \_\_\_\_\_ INCIDENT DATE 1/23/03 MILEAGE AT INCIDENT 7,005 VEHICLE SPEED AT INCIDENT N/A FAILED PART(S)  Original  Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters). COMPLETE TIRE SIZE \_\_\_\_\_ TIRE BRAND  BF Goodrich  Cooper  Firestone  Goodyear  Kelly Springfield  Michelin  Yokohama  Other \_\_\_\_\_

HANDICAPPED ADAPTIVE  Yes  No FAILED PART(S) AVAILABLE  Yes  No NHTSA PREVIOUSLY CONTACTED?  Yes  No

## APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crack(s), and injury(ies) on the back of this form.

CRASH  Yes  No NUMBER OF PERSONS INJURED 1 CAUSE OF INCIDENT  Wear/Corroded/Fluct  Weak/Poor Fit/Loose  Cut/Torn  Disconnect/Fall-Off  Error/Poor Performance  Excessive Effort  Nasty  Leaks  Short  Loose/Sticks/Grabs  Stability/Vibration  Broken

FIRE  Yes  No NUMBER OF FATALITIES \_\_\_\_\_ RESULT OF INCIDENT  Explosion/Fire  Loss of Control  Poor Visibility  Inadvertent Start  Rollover  Stalls  Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



07651

description of incident(s), failure(s), location(s), and injury(ies). Include accidents if applicable.

My car was parked  
by driveway (ona slight  
my sons backpack  
it tip on top of the  
ing break, compressing  
thumb button. I was  
ing outside the car  
the driver side  
open. The break  
ped and the  
fell forward  
ing the stick out of  
The car rolled down  
driveway with my  
in it. I was hit  
door, and as I tried  
to the steering wheel  
the seat the car  
ing to ast and I  
e running board with  
nt leg, hip, ribs and  
er. Then I landed on the  
hit my back and the  
still open rolled right  
over me.

Additional page if necessary. (Exclude date and mileage)

of 1974—Public Law 93-579 This information is requested  
only needed in the National Highway Traffic Safety Act and subsequent  
are under no obligation to respond to this questionnaire. Your  
used to assist the NHTSA in determining whether a manufacturer  
appropriate action to correct a safety defect. If the NHTSA proceeds with  
enforcement or litigation against a manufacturer, your response, or a  
copy thereof, may be used in support of the agency's action.

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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration  
400 Seventh St., S.W.  
Washington, D.C. 20590  
Official Business  
Penalty for Private Use \$300



# VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

## DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

## DASH 2 DOT

and dial toll free at

## 1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration

[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

Complete and return or place in your car manual for future use

THERE MAY BE SERIOUS INJURIES TO ME SUCH AS BROKEN RIBS, AND SOMEONE WALKING BEHIND MY CAR COULD HAVE BEEN RUN OVER. THE PARKING BREAK DOESN'T COME WITH A WARNING. THE OWNERS MANUEL STATES," TO RELEASE THE PARKING BREAK PULL UP ON THE LEVER, COMPRESS THE THUMB BUTTON AND HOLD THE BUTTON AS YOU LOWER THE LEVER." THERE SHOULD BE CLEAR DOCUMENTATION ON THE WEIGHT LIMIT OF PARKING BREAKS AND WARNINGS THAT IF THE THUMB BUTTON GETS HIT, KNOCKED, OR ACCIDENTALLY PUSHED IN ANYWAY THAT THERE IS A CHANCE THE PARKING BREAK WILL COLLAPSE. THE BREAKS ARE CENTERED BETWEEN TO BUCKET SEATS, AND ANY PERSON WITH CHILDREN SHOULD KNOW THAT IT IS UNSAFE TO PLACE THE PARKING BREAK THERE. I HAVE BEEN DRIVING FOR 15+ YEARS AND HAVE ALWAYS THOUGHT THE BREAKS HAD A CHILD SAFETY, BY PULLING UP ON THE LEVER TO "RELEASE" THE THUMB BUTTON. I THOUGHT THAT WAS A CHILD SAFETY COMPONENT OF THE PARKING BREAK. GUARANTEED IF I ENDED UP PARALYZED OR SOMEONE DEAD THEN I WOULD SEE ACTION TO CHANGE THIS DANGEROUS COMPONENT. I just want out of

the vehicle. Just get an automatic. I don't want this car. There was no damage done to the car. it only has 7,000 miles on it. Other vehicles I have checked don't have the same problem. You shouldn't be able to hit the thumb button & the break collapse. I have pictures of me if you want, the car has no dents etc.

