

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received 1-10-03

 Od_or _____
 rt_dt _____
 od_rt _____
 up_itr _____

 Police No. _____
 10009450

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 2.9.03

PRODUCT INFORMATION

Vehicle Identification No. (VIN)* (Located at bottom of windshield on driver's side)

Make

Model

Year

2 H K R L 1 8 6 2 X H 5 4 2 7 1 3

Honda

Odyssey

1999

Purchased Date

Dealer's Name

Engine Size

Cylinders

7/99

Honda, Buickett

(CID/CC/L)

6

☒ New ☐ Used

Dealer's City

State

Zip Code

No. Cylinders

6

Manufacture Date (on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

7/99

☐ Manual ☒ Automatic☒ Driver's Side Air Bag ☐ Motorist☒ Yes ☐ No☒ Front ☐ Rear☐ Car ☐ Sport Utility☐ 2-Door ☒ 4-Door☒ Passenger's Side Air Bag ☐ 2-Point Belt☐ No☐ 4-Wheel☐ Van ☐ Truck☐ Stationwagon☒ 3-Point Belt☐ No☐ Other☐ Minivan ☐ Motorcycle☐ Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Auto Transmision

☐ Left ☐ Right☒ Original ☐ Replacement☐ Yes ☒ No

103000 Power Train

☐ Front ☐ Rear

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No☐ Yes ☒ No

0

0

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Transmission had to be completely rebuilt. Car had approximately 45,000 miles, 3 years old and 3 months out of warranty. Honda would repair for approximately \$6,000 and pay half. 1999 transmissions (for odyssey) were back ordered. I eventually found an independent repair shop to rebuild for less money. Honda would not extend the warranty on the 1999-3

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

as they did on the 2000 Odyssey. My repair bill (copy) is enclosed. The car was not safe to drive (could stop at any time due to transmission failure) until I had it repaired. Honda was not helpful, took no responsibility and wanted to overcharge me.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**