

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT
(1-888-327-4296)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

 Od_or _____
 r_dt _____
 od_rt _____
 up_tr _____

Reference No.

10009441

OWNER INFORMATION (Type or Print)

Name _____

Street _____ Apt. No. _____

City Grovetown State GA Zip Code _____
 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of your authorization, NHTSA will not send a copy of your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/03

PRODUCT INFORMATION

 Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) 1G3CW52L0R4 Make Olds Model Regency Year 1994

 Purchased Date 1994 Dealer's Name Johnson 7th Co. Engine Size (CID/GAL) _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☐ Used Dealer's City Augusta State GA Zip Code 30901 No. Cylinders 6

 Manufacture Date (on driver's door or pillar) _____ Transmission Type ☐ Manual ☒ Automatic Restraint System ☒ Overhead Air Bag ☐ Motorized ☐ Passenger Side Air Bag ☐ 2-Point Belt ☐ 3-Point Belt

 Cruise Control ☒ Yes ☐ No Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other

 Body Style ☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

 Part Name(s) Air bag Location ☒ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement Handicap Adaptive Equip ☐ Yes ☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____

Complete Tire Size _____ DOT No. _____

 No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____ Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

 Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured one Number of Fatalities one Reported to Manufacturer ☒ Yes ☐ No Shirley's file number: 421949

 Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): On Feb 19, 2001 my right wheel came off pavement after I reached down to pick an item up off the floor. I attempted to gain control, I got back on pavement failed & I struck a tree. The air bag struck me with such force, I lost consciousness & when I came to I had a fractured nose 3 gashes on my face near right eye and the removal of some of the skin on my face. Even the inside of my right eye was seriously bruised, I underwent four surgeries. My doctor has then badly effected the prognosis is the eye will get no better. There is still a possibility of losing it. I have to have eye treatment every day.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.