



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_lr _____

Reference No.

10009483

OWNER INFORMATION (Type or Print)

Name

Street No.

City

Brecksville

State

Ohio

Zip Code

[REDACTED]

Apt. No.

Daytime Telephone Number

()

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 01/31/2003

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

2 0 I N L 5 2 M 5 V 1 1 7 5 9 5 9

Chevrolet

Lumina

1997

Purchased Date

Dealer's Name

Engine Blz
(CID/CYL)

Turbo
 Diesel
 Gas
 Fuel Injection

10/27/2000

Spitzer Chevy

Dealer's City

State

Zip Code

 New Used

Northfield

Ohio

44067

No. Cylinders

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

3/97 (Canada)

 Manual
 Automatic

Driver's Air Bag Motorbelt
 Passenger's Air Bag 2-Point Belt
 3-Point Belt

 Yes
 No Front
 Rear
 4-Wheel

Car Sport Utility
 Van Truck
 Minivan Motorcycle
 Other

2-Door 4-Door
 Stationwagon
 Pick Up Truck
 Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

INTAKE MANIFOLD
GASKETS (TOP OF ENGINE)

Location

Left Right
 Front Rear

Failed Part(s)

Original
 Replacement

Handicap Adaptive Equip

Yes
 No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available? Yes NoNHTSA Previously
Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

N/A
 Yes No

Fire

POSSIBLE
 Yes No

Number of Persons Injured

N/A

Number of Fatalities

N/A

Reported to Manufacturer

 Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Vehicle purchased on October, 2000 from our neighbor John Shrenkel 8666 Riverview Road, who lives across the street from us. At the time of purchase the mileage was 19,900. This vehicle had been maintained by Spitzer. The intake manifold leak was so small it was difficult to determine. We, Edwin and Martha Raut are the present owners of the Vehicle, thus far we have the mileage at 24,500.

This Vehicle was inspected by Spitzer Chevy and was determined that in fact that the intake gasket was leaking.

Contacted Detroit, GMC to NO Avail. (over)

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When I contacted the GM Rep. he asked if I maintained Vehicle at the dealer-
ship.(Spitzer Motors). I told him that I had the oil change at a private oil
company at 4,000 additional mileage.

**AT PRESENT THE VEHICLE HAS A RECALL FOR STEERING DEFECT, WHICH HAS NOT
BEEN TAKEN CARE OF AS OF 01/30/2003**

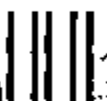
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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