



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od or _____
r or _____
od or _____
up for _____

24 Feb 2003

Reference No.

10009056

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

BLUFFTON

State S.C.

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized representative, please provide the name and address to the vehicle manufacturer.

Signature of Owner

Date 2/07/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)

(Located at bottom of
windshield on driver's side)

Make

Model

Year

1G1ND52J1Y6242911

CHEVROLET

MALIBU

2000

Purchased Date

8-2000

Dealer's Name

MODERN CLASSIC MOTORS

Engine Size
(CID/CC/L)

V-6

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

☒ New ☐ Used

Dealer's City

HILTON HEAD ISLAND

State

S.C.

Zip Code

29928

No. Cylinders

—

Manufacture Date
(on driver's door or pillar)

NOT AVAILABLE

TRADED VEHICLE

Transmission Type

☐ Manual

☒ Automatic

Restraint System

☒ Driverside Air Bag

☐ Motorbell

☐ Passengerside Air Bag

☐ 2-Point Belt

☐ 3-Point Belt

Cruise Control

☒ Yes

☐ No

Drivetrain

☐ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Sport Utility

☐ Van

☐ Truck

☐ Minivan

☐ Motorcycle

☐ Other

Body Style

☐ 2-Door

☒ 4-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

#592 WG M4
IGNITION SWITCH N2320

Location

☐ Left

☐ Right

☐ Front

☐ Rear

Failed Part(s)

☒ Original

☐ Replacement

Handicap Adaptive Equip

☐ Yes

☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

— 0 —

Number of Fatalities

— 0 —

Reported to Manufacturer

☐ Yes ☒ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

ON 7-2-02 MY ENGINE DIED ON RT#278 BLUFFTON, S.C. 29910 TRAVELING IN THE
FAST LANE GOING APPROXIMATELY 55 MPH IN HEAVY TRAFFIC. NO ADVANCE WARNING.
NO WARNING LITES; NO POWER. WE MANAGED TO ESCAPE SERIOUS INJURY. UPON
INSPECTION IT WAS DETERMINED A NEW IGNITION SYSTEM WAS NECESSARY. UPON
COMPLETION I DROVE A SHORT DISTANCE TO HHI LIBRARY AND WAS UNABLE TO TURN
OFF THE IGNITION. I RETURNED TO DEALER WHERE I WAS ADVISED TO TUGGLE THE
KEY. THIS WAS UNACCEPTABLE AND SAID THIS WAS POOR SERVICE FOR A NEW CAR. GARY D.
FAULKNER, OWNER SAID IF NOT SATISFIED - FIND ANOTHER DEALER. ON 8-02-02

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I HAD A COMPLETE POWER LOSS AND HAD THE CAR RETURNED TO MODERN/CLASSIC MOTORS BECAUSE OF THEIR WARRANTY RESPONSIBILITY OF MY MALIBU. YOU CAN SEE FROM THE REPAIRS FINALIZED A FORGOTTEN PART WAS REPLACED ON MY MALIBU. ON MY SECOND VISIT I WAS PENALIZED BY NOT RECEIVING A LOANER AND WAS WITHOUT TRANSPORTATION FOR APPROXIMATELY ONE (1) WEEK? IN MY FIFTY+ YEARS OF DRIVING EXPERIENCE I HAVE NEVER EXPERIENCED SUCH A POWER FAILURE AND HAVE FOUND NO ONE I KNOW THAT HAS HAD A SIMILAR EXPERIENCE. THANK YOU AND BEST REGARDS.

Sincerely,

(RETIRED) UNION NAT'L BANK OF PITTSBURGH, PA

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**