



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

## FOR AGENCY USE ONLY

Date Received

Od or

r dt

od rt

up tr

Reference No.

10009055

Daytime Telephone Number

Name

Street No.

Apt. No.

City

State

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

## PRODUCT INFORMATION

Vehicle Identification No. (VIN.)

(Located at bottom of windshield on driver's side)

Make

2000

Model

Ford 2000

Year

2000

1FTRX17W24N

Purchased Date

2000

Dealer's Name

Laurie's

Dealer's City

Grille Country

State

CA

Zip Code

Engine Size

(CID/CCIL)

No. Cylinders

☐ Turbo☐ Diesel☐ Gas☐ Fuel InjectionManufacture Date  
(on driver's door or pillar)

Transmission Type

☐ Manual☒ Automatic

Restraint System

☐ Driver's Air Bag☐ Passenger's Air Bag☐ 3-Point Belt☐ Motorized☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Utility☒ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Station Wagon☐ Pick Up Truck☐ Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Steering wheel

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

Original

Replacement

Handicap Adaptive Equip

☐ Yes☒ No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Complete Tire Size

Tire Name

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes☐ No

NHTSA Previously

Contacted?

☐ Yes☐ No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes☐ No

Fire

☐ Yes☐ No

Number of Persons Injured

2

Number of Failures

1

Reported to Manufacturer

☒ Yes☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Driving down highway - loud noise takes some broken  
steering wheel out in the truck - all must  
break hard to keep truck on control - all tip over  
and most kill lots of people - my first thinking  
but break on fast cause me get hurt bad  
hook horn a lot coming down highway - hit my  
head against steering wheel hit against door (passing  
hunting for truck) my danger truck on highway - this  
etc

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving on North Beach Road. (Lot) of cars  
 were on Road. All of sudden  
 the road moved like something  
 happened. All of sudden no steering all went  
 out & all tip over. All most killed lot of  
 people & I was thinking fast. Some  
 people jump & there were no  
 steering & lot of noise. The steering  
 wheel went around and around no steering  
 causing no control of truck. I put brakes on  
 fast. Causing me to hit steering wheel  
 & air bags came out (other) persons got hurt  
 there were cars in front with lot of children

the air bag never work -  
 damaged truck. Cause me  
 in Hospital

U.S. Department  
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National Highway  
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400 Seventh St., S.W.  
 Washington, D.C. 20590

Official Business  
 Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
 National Highway Traffic Safety Administration  
 Office of Defects Investigation, NSA-10.01  
 400 7th Street, SW  
 Washington, DC 20590

NO POSTAGE  
 NECESSARY  
 IF MAILED  
 IN THE  
 UNITED STATES

Complete and return or place in your car manual for future use

**VEHICLE  
 OWNER'S  
 QUESTIONNAIRE  
 (VOC)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
 COMPLETE THIS FORM  
 OR

**DASH 2 DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline  
 (DASH) 2 DOT



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[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

the Police This Truck Darkest  
Highway. He say keep it off  
Highway will kill someone  
Heck you never was  
Keep lot of other in  
the

Sir  
I am Samuel Brandie  
I being in and accident  
The steering wheel went out  
I have police report  
Tow truck report  
Causing me being in  
Hospital. Causing me have  
to pay 17,000 in medical  
bill plus check myself  
out before I had any one  
to help me because of  
big Medical Bill. I don't  
have insurance medical.  
I had truck in fire  
9 time never fix it  
right. Causing all  
most killing lot of people

on Highway/ fast Thinking  
(I prevented it causing  
my self and passenger  
harm. Fast don't

went to do nothing  
nothing

I call them over and  
over, they pass  
the truck.

---

please Help me.

---

I in lot of Pain

Head aches  
neck  
back

Dear Sir,

I post of report a wreck.

I have 2000 F150 Ford truck  
that the steering went. all  
most cause, killing people  
I got hurt my self saving  
lots of people <sup>life</sup>

Steering went out on truck,  
put the brake on causing

me hurt my head causing  
bleeding ribs

back. I went to

hospital cost \$15,000  
lost over wreck.

VIN Number

1FTRX17W74NA

2000 F150 Ford Truck

Oliverhurst La

one time lock up all die on  
I and grandchild all die on  
it. police stop are all  
safe

police  
Report.

They never  
fix it had it  
in garage 9 time

3 day after having it

Service light never go off  
they tell they old lady  
it was the that way  
had problem with  
long time

Please  
my son

Other Bill R  
Coming in X Ring  
I have no  
over

I understand

police take it off road  
hanged on highway  
at down  
of parts they put  
it. I wanted to  
see what

My name is

[REDACTED]  
Olivierhurst, Ca [REDACTED]  
[REDACTED]

I was in Hospital over Accident.  
Cost 15,000 it not all.

I had to check myself out because  
bill was going up.

it hard for me. I in lots of Pain.

Steering went out in 2000 F150 Ford Truck  
North Beal Rd.

causing damage to my self.

all most killing lots of people.

I could not get to town lost Truck  
in Accident.

Steering went out causing lots of Problems.

Couldnt make it to town

Yuba City motor Vehicle

I cant take Bus because  
lot of Pain.