



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

2003 MAR 17 PM 9:3
21-FEB-2003

Reference No.
10009040

OWNER INFORMATION (Type or Print)

Name

Address

City

CHARLOTTE

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an owner's signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 3/2/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located on front of windshield or driver's side

Make

Model

Model Year

PLEASE FILL IN 3FAEP13P71R148819

FORD

ESCORT

2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

9/25/02

PERTZ RENTAL 704-569-3448

No. Cylinders

Gasoline

Original Owner

Dealer's City

State

Zip Code

4

Gasoline

☐

CHARLOTTE NC

NC

38227

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

050000 ENGINE AND ENGINE COOLING

☐ Cruise Control

?

Multiple Failure: ☒ SEVERAL - Have To Run Around

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

HAVE NEW PLUGS, PLUG & AIR FILTER
BELIEVED TO BE ELECTRICAL PROBLEM

2/22-2002

Starting

Starting

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

Failure Location:

☐ Prior Repair

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE STALLED WITHOUT WARNING. *JB

STALLS
(when did you get the info on 1 incident?)
Happens almost every day.

JB/1

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-599) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Gilda starting from a light, last will spittle & die - Woman being in left turn
in several times, started across side in car went dead. This was rather waiting
at a stopped position & starting power in. The war ch. far enough to make a soft turn
last engine dies & has to be restarted. Cars & trucks are shaking in brakes,
almost hit by a tractor trailer truck over, ~~then~~ stalled while moving the In.
Ser. Maj @ Young Ford in Charlotte told me that that they were broke in
& why they don't make them anymore - That's very upsetting, when you see
~~the~~ under I have heart problems
per give me out on this. Richard W. Lord heart.

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**U.S. Department
of Transportation**

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20580

**Official Business.
Penalty for Private Use \$300**

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THE FORM

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DASH2DOT

and chat roll free at

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(DASH) 2 DOT

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<http://www.nhtsa.dot.gov/ncsa>